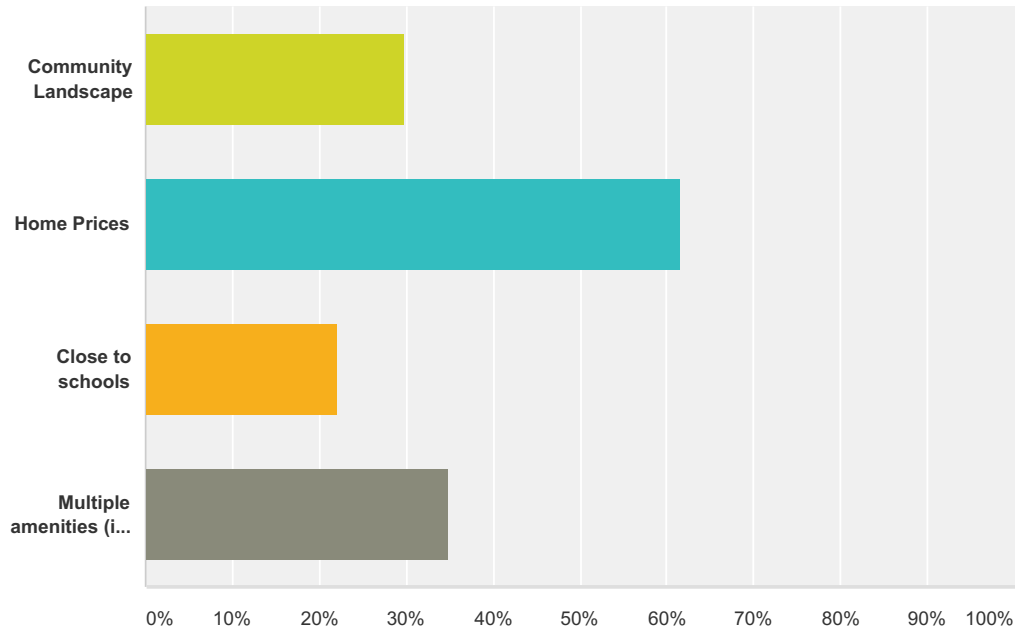


Creekside East Survey Results

Q1 What was the most important quality that led to your decision to buy in Creekside? (Please check the circle next to your response)

Answered: 252 Skipped: 49



Answer Choices	Responses
Community Landscape	29.76% 75
Home Prices	61.51% 155
Close to schools	22.22% 56
Multiple amenities (i.e. pools, tennis courts, walking trails, etc.)	34.92% 88
Total Respondents: 252	

#	Other (please specify)	Date
1	q1 - close to work	1/22/2017 2:50 AM
2	q1 - quality of the schools in this area	1/22/2017 2:12 AM
3	q1 - investment	1/22/2017 2:05 AM
4	q1 - The beauty of the development - trees, grass and walkways. and safety	1/22/2017 1:59 AM
5	q1 - close to family	1/22/2017 1:49 AM
6	q1 - security	1/22/2017 1:37 AM
7	q1 - close to fwy	1/22/2017 1:14 AM
8	q1 - new community	1/22/2017 12:58 AM
9	q1 - location to fwy, airport, mills mall new construction	1/22/2017 12:53 AM
10	q1 - security (safe place)	1/22/2017 12:41 AM

Creekside East Survey Results

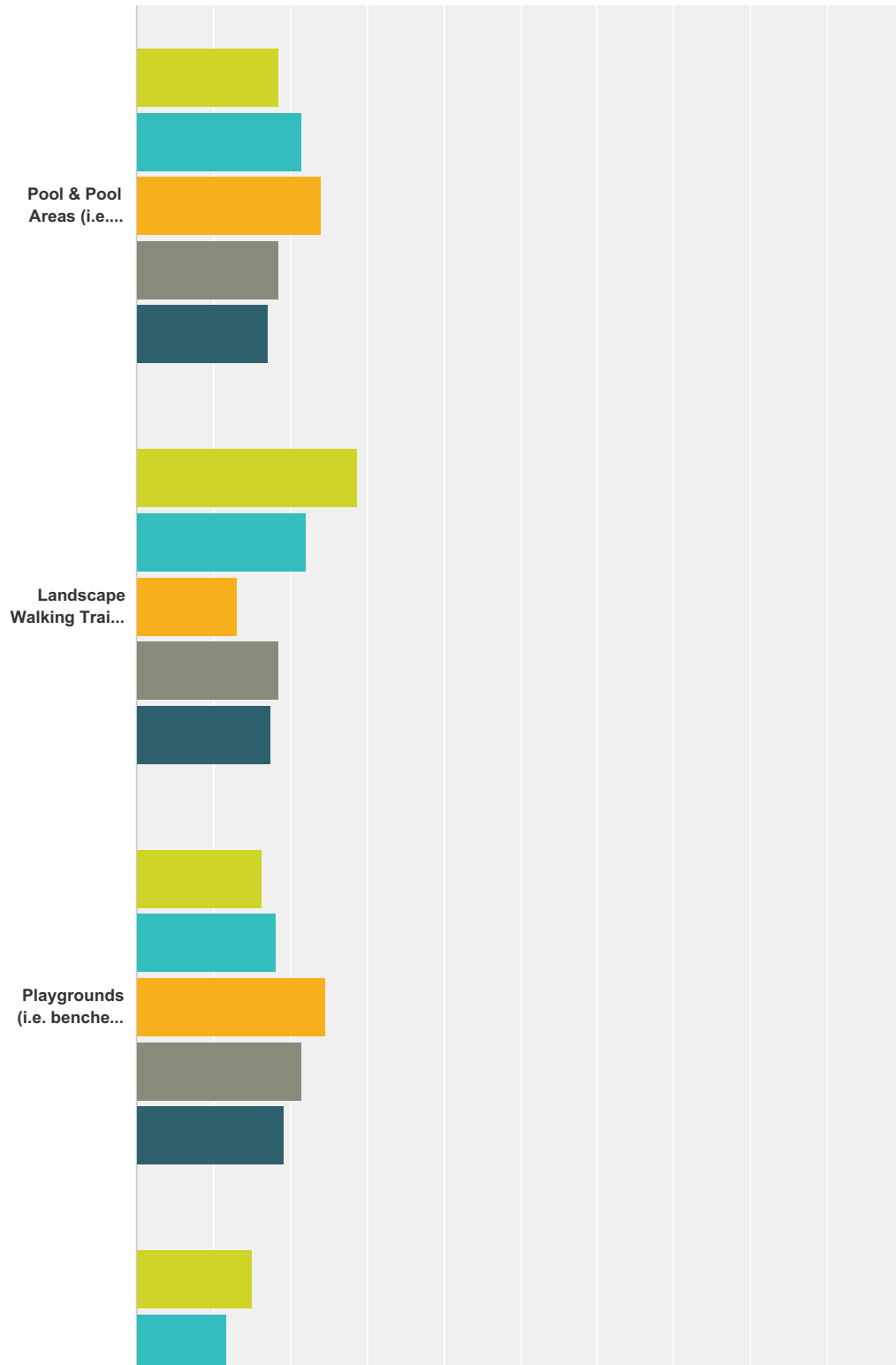
11	q1 - rural area (30 + years ago)	1/21/2017 11:56 PM
12	q1 - And a wonderful place to raise children :)	1/21/2017 11:40 PM
13	q1 - close to family	1/21/2017 11:32 PM
14	q1 walking trails	1/21/2017 11:26 PM
15	q1 Location to work- saw this community built in the 80's	1/21/2017 11:13 PM
16	q1 Thank You! written on top of survey.	1/21/2017 10:37 PM
17	q1 All of the above are very important.	1/21/2017 10:35 PM
18	q1 General Cleanliness	1/21/2017 10:23 PM
19	q1 Only house available at the time.	1/21/2017 10:18 PM
20	q1 clean neighbors	1/21/2017 9:39 PM
21	q1 Great Community	1/21/2017 9:28 PM
22	q1 exchange and close to office	1/21/2017 9:00 PM
23	q1 affordability	1/21/2017 8:50 PM
24	q1 house had what we were looking for.	1/21/2017 7:23 PM
25	q1 size of home	1/21/2017 7:19 PM
26	q1 loved our home	1/21/2017 7:11 PM
27	q1 Maybe it's time to choose a different color than the brown/blue Creekside has had for years!!! Modernize Creekside.	1/21/2017 7:01 PM
28	q1 It was a very nice neighborhood 26 years ago when I bought. Too many rental properties with bad tenants has overcome this neighborhood lately.	1/21/2017 6:53 PM
29	q1 community atmosphere	1/21/2017 6:44 PM
30	q1 close to work	1/21/2017 6:36 PM
31	q1 the house itself	1/21/2017 6:30 PM
32	q1 close to work	1/21/2017 6:21 PM
33	q1 wanted to be in community resident rules, and being enforced! What happened?	1/21/2017 12:44 PM
34	Q1 Close to my family.	1/21/2017 12:15 PM
35	Q1 We loved the house and back yard.	1/21/2017 12:04 PM
36	q1 relatively low crime area making it a safe community	1/21/2017 11:57 AM
37	Q1 Price of Condo and size.	1/21/2017 11:38 AM
38	Q1 Security	1/21/2017 11:28 AM
39	Q1 New development and prices when we bought.	1/21/2017 11:27 AM
40	Q1 Close to parents house	1/21/2017 11:21 AM
41	Q1 location	1/21/2017 11:02 AM
42	Q1 Investment	1/21/2017 10:23 AM
43	Q1 Daycare	1/21/2017 10:13 AM
44	Q1 Close to family	1/21/2017 9:33 AM
45	Q1 All of the above	1/21/2017 9:16 AM
46	Q1 To be near relatives	1/19/2017 8:26 PM
47	Q1 Quality of the community	1/19/2017 8:20 PM
48	Q1 location	1/19/2017 8:20 PM
49	Q1 Safe Community	1/19/2017 7:36 PM
50	Q1 out of LA - owned since 88	1/19/2017 7:34 PM

Creekside East Survey Results

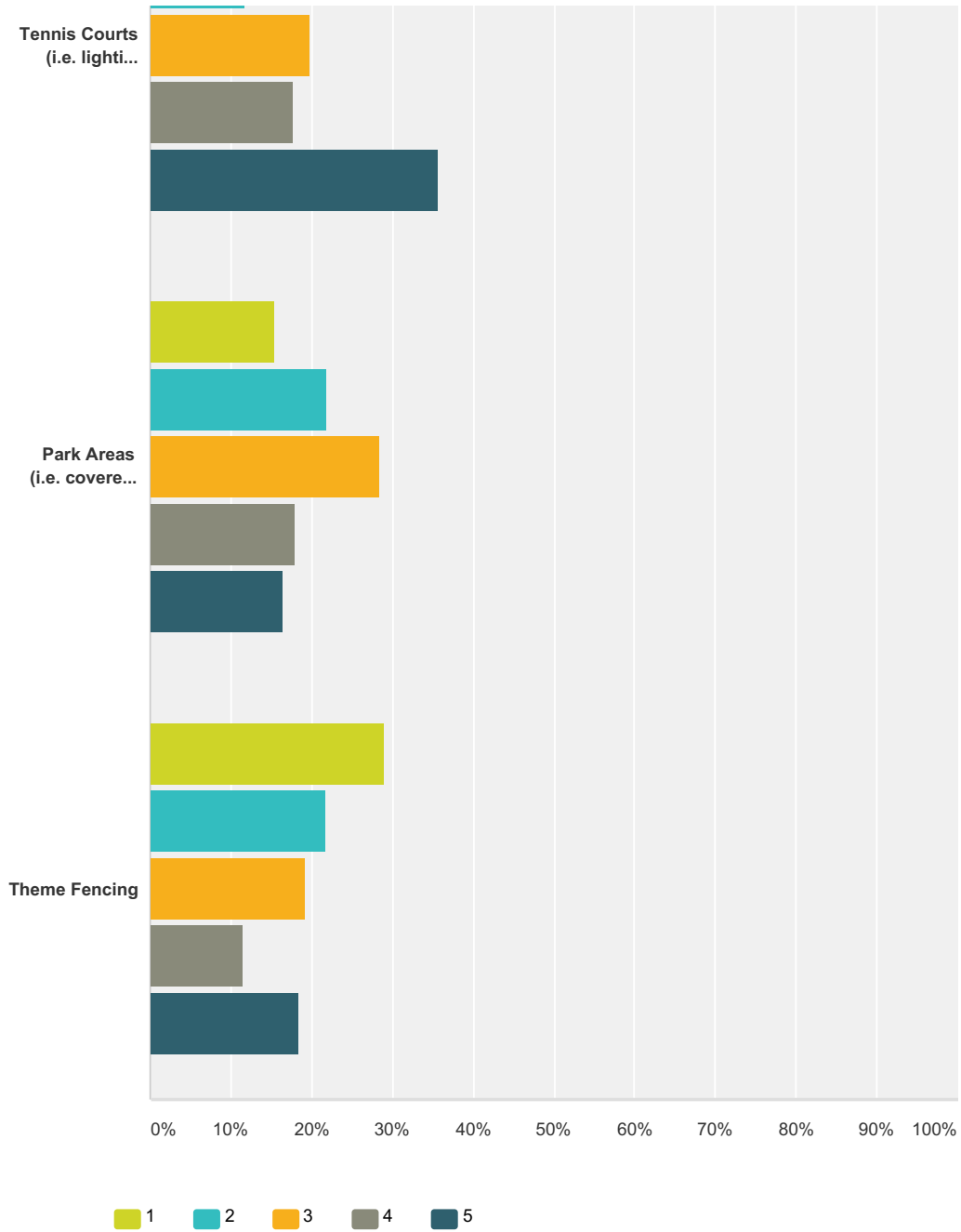
51	Q1 quiet area seemed safe	1/19/2017 7:31 PM
52	Q1 Low HOA dues	1/19/2017 7:16 PM
53	Q1 Area	1/19/2017 7:08 PM
54	Q1 close to work	1/19/2017 7:07 PM
55	Q1 Location at time of purchase	1/19/2017 7:00 PM
56	Q1 Curb appeal	1/19/2017 6:46 PM
57	security they were always visible and prevented many things. Many property investors bought houses on our block these are owned by landlords who are not up keeping repairs/maintenance and not owner occupied. This has changed atmosphere from safe neighborhood to gloried apartment living. Renters vs owners occupied leads to multiple, often unrelated tenants & lack of maintenance due to property management & owners who never visit property.	1/19/2017 6:28 PM
58	Q1 close to freeway, shopping and airport	1/19/2017 1:16 PM
59	Freeway accessibility	1/19/2017 1:08 PM

Q2 On a scale of 1 to 5 (1 being highest and 5 being lowest), prioritize in order of importance, to you each of the following common area facilities you feel are in need of improvements and/or repairs.

Answered: 285 Skipped: 16



Creekside East Survey Results



	1	2	3	4	5	Total
Pool & Pool Areas (i.e. bathrooms, pool furniture, lighting, swim lanes, picnic tables, etc.)	18.61%	21.53%	24.09%	18.61%	17.15%	274
Landscape Walking Trails (i.e. lighting, benches, doggie waste stations, work out stations, etc.)	28.83%	22.06%	13.17%	18.51%	17.44%	281
Playgrounds (i.e. benches, shade structures, trash cans, etc.)	16.36%	18.18%	24.73%	21.45%	19.27%	275
Tennis Courts (i.e. lighting, benches, scoreboard, etc.)	15.04%	11.65%	19.92%	17.67%	35.71%	266
Park Areas (i.e. covered patios, benches, drinking fountains, lighting, etc.)	15.41%	21.86%	28.32%	17.92%	16.49%	279

Creekside East Survey Results

Theme Fencing		29.10%	21.72%	19.26%	11.48%	18.44%	
		71	53	47	28	45	244
#	Other (please specify)	Date					
1	q2- has it been considered for a club house for rental - like consider the tennis court area be used as a club house if needed by tenting for special event.	1/22/2017 2:47 AM					
2	q2 - perimeter fencing by the homeowner it's horrible & not nice looking. Why aren't those w/theme fencing keeping it up? We have to maintain all our fencing around home. - roads are potholed	1/22/2017 2:44 AM					
3	q2 - investment	1/22/2017 2:06 AM					
4	q2 - the small pool #3 on eastside showers have been broken for years. - landscape area on gingerwood rd. /tuolume pl had been dead and neglected for 2 years. -people don't maintain their yards. Several house on eastside had overgrown plants. Also - monitors should also sweep and maintain the pool area, instead of being paid to sit on their butts and do nothing all day.	1/22/2017 1:54 AM					
5	q2 - more shade in pool area	1/22/2017 1:42 AM					
6	q2 - Security	1/22/2017 1:37 AM					
7	q2 - association fees keep low	1/22/2017 1:23 AM					
8	q2 - residential perimeter fences falling apart, need new fences.	1/22/2017 1:19 AM					
9	q2 - Safety	1/22/2017 1:01 AM					
10	q2 -too much litter weekends	1/22/2017 12:55 AM					
11	q2 - trash clean-up around the pool areas & pool parking lot	1/22/2017 12:50 AM					
12	q2 -nee more doggie waste stations	1/22/2017 12:22 AM					
13	q2 - trash bin area - gate in need of repair (I am in the condo section)	1/21/2017 11:59 PM					
14	q2 - The gray fences around Creekside always fall during the winds and the people should not have to pay if they have a gray fence. We pay dues.	1/21/2017 11:50 PM					
15	q2 (NO answers 1-5) I work from 5am to 1:30pm in XXX and don't get out any more XXXXXX.	1/21/2017 11:41 PM					
16	q2 -install security gates- too many high school students causing damage.	1/21/2017 11:27 PM					
17	q2 PARKING!! (Blocking sidewalk)	1/21/2017 11:21 PM					
18	q2 Theme fencing should no longer be made of wood, which does not last. Vinyl or block wall should be considered as a permanent solution so the homeowners do not have to bear this burden unequally.	1/21/2017 11:15 PM					
19	q2 Brick wall on Haven Ave. Way Important!	1/21/2017 10:39 PM					
20	q2 upgrade BBQ grills. We need a rec. room like Creekside West.	1/21/2017 10:27 PM					
21	q2 #1 concern NOISE	1/21/2017 10:23 PM					
22	q2 Security	1/21/2017 10:18 PM					
23	q2 Removing XXX management services from doing business for our Community. They were the worst!	1/21/2017 9:31 PM					
24	q2 parking spaces may be used by non-members	1/21/2017 9:23 PM					
25	q2 HOA responsibility regarding sidewalk areas in front of home.	1/21/2017 9:14 PM					
26	q2 HOA responsibility regarding sidewalk areas in front of homes.	1/21/2017 9:06 PM					
27	q2 apartment issues	1/21/2017 8:55 PM					
28	q2 clean streets	1/21/2017 8:53 PM					
29	q2 good area	1/21/2017 7:24 PM					
30	q1 car parking inforcement	1/21/2017 7:14 PM					
31	q2 - the grass is not as green do to the lack of water. I have been to other communities that have switched to turf & the grass (landscape) looks amazing! Could that be a thought?	1/21/2017 7:03 PM					
32	q2 Too many people living in a house - These homes are a single family dwelling and should not have 4 or 5 families renting in one house.	1/21/2017 6:54 PM					

Creekside East Survey Results

33	q2 volleyball court benches	1/21/2017 6:46 PM
34	q2 theme fencing needs to be upgraded badly. I plan to be here for the next 30 years, I would like to see fencing upgraded to a more modern long lasting look (vinyl, brick etc). NOT WOOD=TERMITES AND ROTTING.	1/21/2017 6:33 PM
35	q2 #1 concern I want a dog park with out going to Eastvale!	1/21/2017 6:23 PM
36	q2 street parking	1/21/2017 6:15 PM
37	q2 more basketball courts	1/21/2017 6:00 PM
38	q2 more security	1/21/2017 5:25 PM
39	q2 The HOA should pay	1/21/2017 5:24 PM
40	Q2 Common Area Landscaping- Parking lots outside condos.	1/21/2017 12:41 PM
41	q2 dog and cats = animals doing their business on my lawn	1/21/2017 12:38 PM
42	Q2 More security presence.	1/21/2017 12:34 PM
43	Q2 Stray Animals	1/21/2017 12:25 PM
44	Q2 I haven't used anything not marked.	1/21/2017 12:05 PM
45	q2 playgrounds - shade areas & more trash cans park areas - covered patios & drinking fountains	1/21/2017 11:59 AM
46	Q2 Replace theme fencing to vinyl. Reduce water damaged fence. Clean Look. Less need for replacement.	1/21/2017 11:52 AM
47	q2 clubhouse would be great	1/21/2017 11:43 AM
48	Q2 Balconies/ Shutters	1/21/2017 11:41 AM
49	Q2 Dues not being raised!	1/21/2017 11:34 AM
50	Q1 landscaping, I love green grass and trees, no trash hiding	1/21/2017 11:30 AM
51	Q2 Haven't used (pool) as we got our privileges taken away. We moved in on a Sat. & on Mon. our wall was being taken down. Tennis court don't use. Other was billed almost \$900 which I I refused to pay. My kids lost out on that one good quality. I contacted the collecwtion agency I was sent to & was told I would get a call back NEVER DID - no written notice, no call back just privileges revoked.	1/21/2017 11:19 AM
52	Q2 Beautiful flowers	1/21/2017 11:04 AM
53	Q2 More trash cans along walking paths.	1/21/2017 11:04 AM
54	Q2 Homeowners must keep large trees on their property maintained, so as not to grow over to neighbor's yards. Especially when the home is a rental.	1/21/2017 10:56 AM
55	Q2 Better Security.	1/21/2017 10:31 AM
56	Q2 Grass areas look like weed patches.	1/21/2017 10:18 AM
57	Q2 Pool- Need a shade canvase over the pool. Landscape- More lighing on Riverside Drive. Playgrounds- Need a mini water sprinkler park for the summer. Perimeter- Along Haven brick	1/21/2017 10:08 AM
58	Q2 Landscape and walking trails- We only have one doggy station! Wood fences make no sense with winds. Costly maintenance why can't we invest in stronger fencing like Creekside West and save our community thousands of \$'s.	1/21/2017 10:02 AM
59	@2 Need community mail boxes. Like the condos.	1/21/2017 9:43 AM
60	Q2 Lighting, Recreation Center, Parking lot	1/21/2017 9:16 AM
61	Q2 Security	1/19/2017 8:26 PM
62	Q2 Repair cracked sidewalks Reduce grass areas, which will cut water usage and leave more room to walk.	1/19/2017 8:21 PM
63	Q2 Security. Benches/resting place other than playground. Make marked oblique parking/not parallel parking.	1/19/2017 8:06 PM
64	Q2 Wider sidewalks.	1/19/2017 8:02 PM
65	Q2 Abandoned cars parked on street.	1/19/2017 7:57 PM
66	Q2 Street slurry cap.	1/19/2017 7:36 PM
67	Q2 street and roads	1/19/2017 7:32 PM
68	Q2 General presentation of the community is clean and well kept.	1/19/2017 7:31 PM

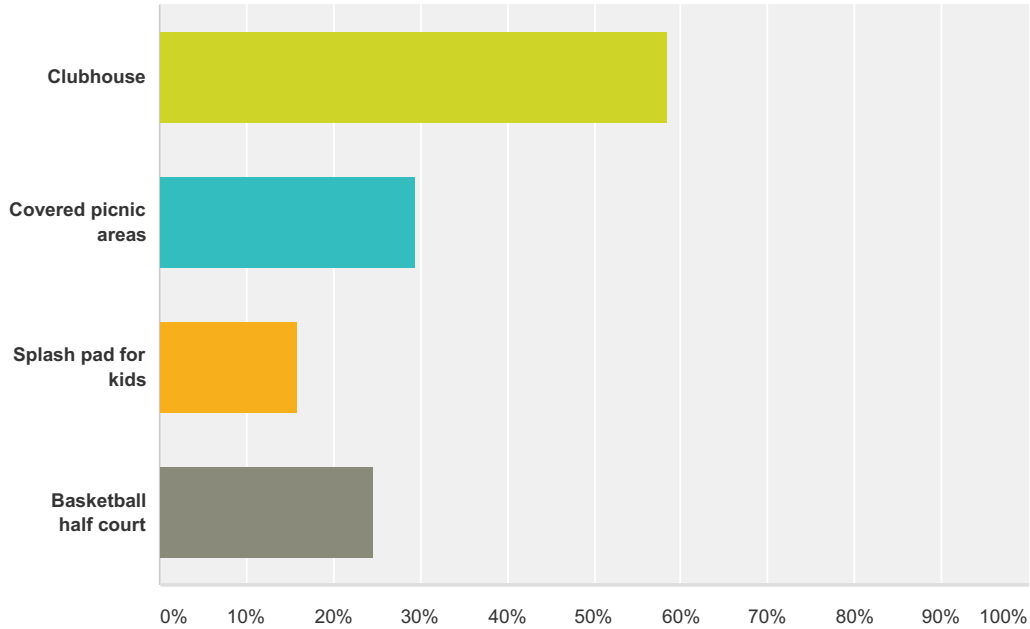
Creekside East Survey Results

69	Q2 Wall perimeters to replace they are warped or old and outdated wood fencing	1/19/2017 7:24 PM
70	Q2 HOA member, Home maintenance (Landscape, House Paint, Fences	1/19/2017 7:12 PM
71	Q2 Car ports	1/19/2017 7:08 PM
72	Q2 Need a mailbox in front of the pool like there was before.	1/19/2017 7:01 PM
73	Q2 Perimeter theme fencing needs to be a lot more substantial due to high winds and the increased traffic along Haven.	1/19/2017 6:56 PM
74	Q2 Litter cleanup.	1/19/2017 6:51 PM
75	Q2 Security	1/19/2017 6:47 PM
76	new mailboxes "free of charge"	1/19/2017 6:24 PM
77	Association dues	1/19/2017 6:19 PM
78	Q2 no need any improvement. It's a waste of our money and making greedy board members....rich by getting kickback from the vendors. Which...crooks are doing from many years.	1/19/2017 1:20 PM

Creekside East Survey Results

Q3 If you could add any capital improvement to Creekside Village East in the near future what would you want to see added?

Answered: 207 Skipped: 94



Answer Choices	Responses
Clubhouse	58.45% 121
Covered picnic areas	29.47% 61
Splash pad for kids	15.94% 33
Basketball half court	24.64% 51
Total Respondents: 207	

#	Other (please specify)	Date
1	q3 - nothing	1/22/2017 2:40 AM
2	q3 - dog park	1/22/2017 2:37 AM
3	q3 - RV boat storage	1/22/2017 2:13 AM
4	q3 - skate park - a safe place for inline & skate boards	1/22/2017 2:00 AM
5	q3 - don't care	1/22/2017 1:35 AM
6	q3 - aluminum wood fences on residential properties.	1/22/2017 1:19 AM
7	q3 - clean up of litter or control	1/22/2017 12:55 AM
8	q3 - exercise	1/22/2017 12:47 AM
9	q3 -nothing	1/22/2017 12:30 AM
10	q3 - signs for fines about picking up dog poop and having your dog on a leash!	1/22/2017 12:18 AM

Creekside East Survey Results

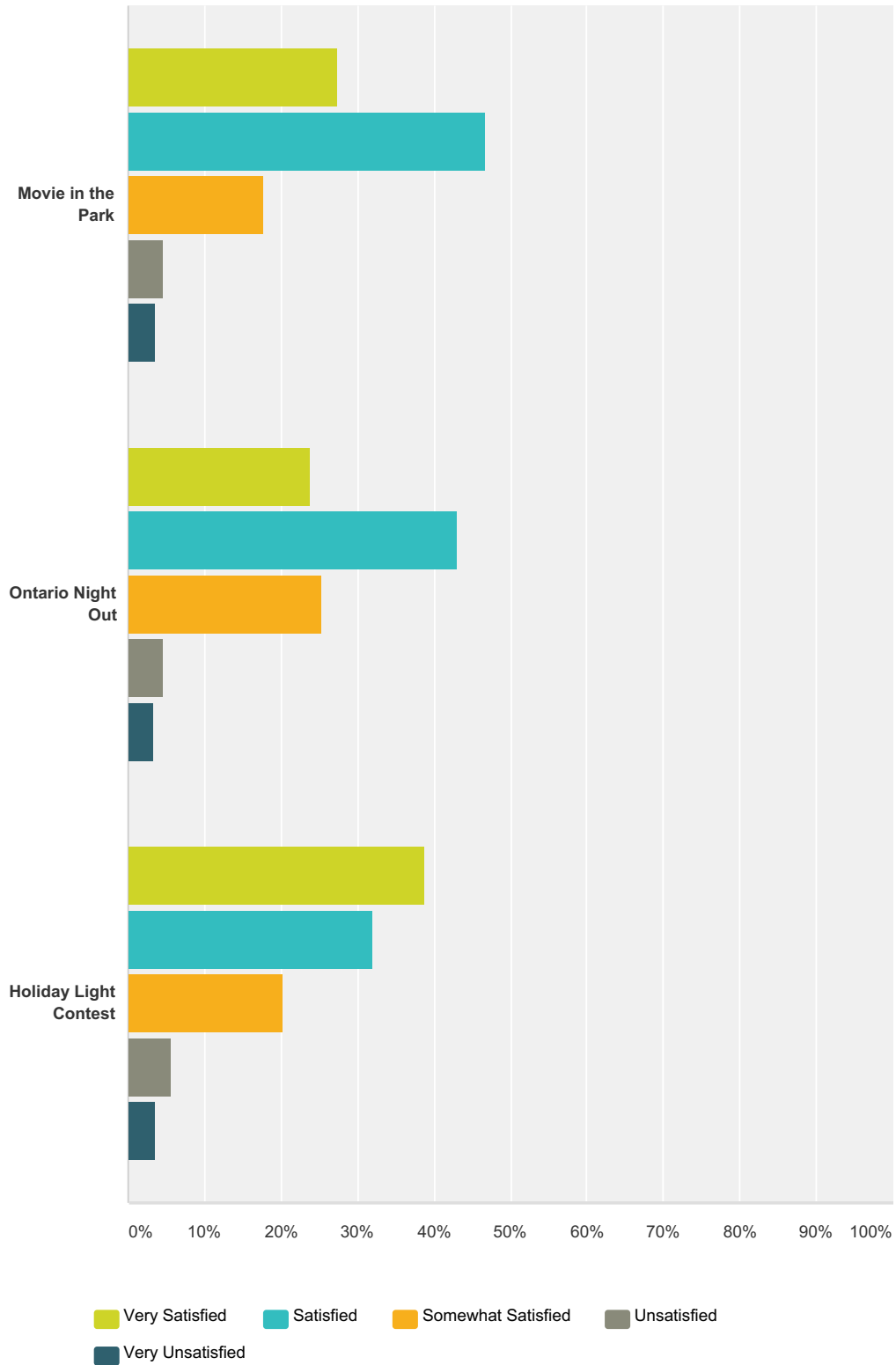
11	q3 - repair the entire trash bin area!!! Repair gates then paint brick fence.	1/21/2017 11:59 PM
12	q3 -clubhouse -only if not an exorbitant expense.	1/21/2017 11:35 PM
13	q3 - security gates - more stop signs	1/21/2017 11:27 PM
14	q3 Theme fencing upgrades	1/21/2017 11:15 PM
15	q3 Better fencing that we all pay for.	1/21/2017 10:39 PM
16	q3 a lake like Creekside West	1/21/2017 10:27 PM
17	q3 Movie nights/community activities	1/21/2017 9:31 PM
18	q3 already perfect	1/21/2017 9:20 PM
19	q3 police surveillance throughout neighborhood	1/21/2017 9:14 PM
20	q3 police surveillance throughout neighborhood	1/21/2017 9:06 PM
21	q3 hall for parties (rented by community members using it)	1/21/2017 6:20 PM
22	q3 fence repair & replacement	1/21/2017 5:34 PM
23	q3 more play areas for children	1/21/2017 5:29 PM
24	q3 trash clean-up	1/21/2017 5:19 PM
25	q3 none	1/21/2017 5:17 PM
26	q3 add lighting	1/21/2017 5:16 PM
27	q3 none	1/21/2017 5:12 PM
28	q3 pool	1/21/2017 5:01 PM
29	Q3 Only if no increase was considered in monthly due.	1/21/2017 12:50 PM
30	q3 common area maintenance	1/21/2017 12:49 PM
31	q3 new fencing on outer perimeter - block wall!	1/21/2017 12:45 PM
32	Q3 No additions needed and Raises cost.	1/21/2017 12:41 PM
33	q3 clubhouse - a play to exercise	1/21/2017 12:38 PM
34	q3 dog park	1/21/2017 12:30 PM
35	Q3 Dog Park	1/21/2017 12:07 PM
36	q3 covered playground area and water faucet & bathroom at play ground.	1/21/2017 11:59 AM
37	q3 none assessment fees too high now	1/21/2017 11:51 AM
38	Q3 Patio/ Balconies	1/21/2017 11:41 AM
39	Q3 grass instead of desert plants	1/21/2017 11:30 AM
40	Q3 none	1/21/2017 11:27 AM
41	Q3 Dog Park	1/21/2017 10:33 AM
42	Q3 Parking on Mill Creek.	1/21/2017 10:16 AM
43	Q3 Dog park Dog waste stations Speed bumps on loop	1/21/2017 10:02 AM
44	Q3 Restrooms in park areas other then the pool.	1/21/2017 9:43 AM
45	Q3 I don't want to pay more \$ to do it	1/19/2017 8:30 PM
46	Q2 offer RV parking	1/19/2017 8:25 PM
47	Q3 Senior Clubhouse	1/19/2017 8:08 PM
48	Q3 subsidize resident club activities/competition by age. Magazine exchange area. Contest to include how many new neighbors you have met and talked to. Light Contest need contest by area not just individual house. Movie in the Park need more often.	1/19/2017 8:06 PM
49	Q3 Make volleyball court grass instead. My kids and I came home so dusty after playing.	1/19/2017 7:55 PM

Creekside East Survey Results

50	Q3 gym	1/19/2017 7:45 PM
51	Q3 Clubhouse/Gym	1/19/2017 7:36 PM
52	Q3 Security guard stations.	1/19/2017 7:31 PM
53	Q3 none	1/19/2017 7:28 PM
54	Q3 An enclosed jacuzzi.	1/19/2017 7:24 PM
55	Q3 Doggy waste stations and doggy water fountains.	1/19/2017 7:12 PM
56	Q3 Mailbox before we had 2 now there isn't anymore.	1/19/2017 7:01 PM
57	Q3 Perimeter theme fencing	1/19/2017 6:56 PM
58	Q3 Provide locked mailboxes, standard *install these. Improvement Security! If any landscape + do H2O resistant we are in an every worsening H2O shortage.	1/19/2017 6:31 PM
59	Q3 I am a 78 year old widow and none of this concerns me.	1/19/2017 6:24 PM
60	gym amenities	1/19/2017 1:36 PM
61	Q3 Change theme fencing to a vinyl fence that would last much longer than wood.	1/19/2017 1:31 PM
62	Q3 new fences like the west side	1/19/2017 1:28 PM
63	Q3 none We don't need any more increase of our monthly fees	1/19/2017 1:20 PM

Q4 Please mark how satisfied you are with the following three community events taking place in a year in Creekside Village East

Answered: 241 Skipped: 60



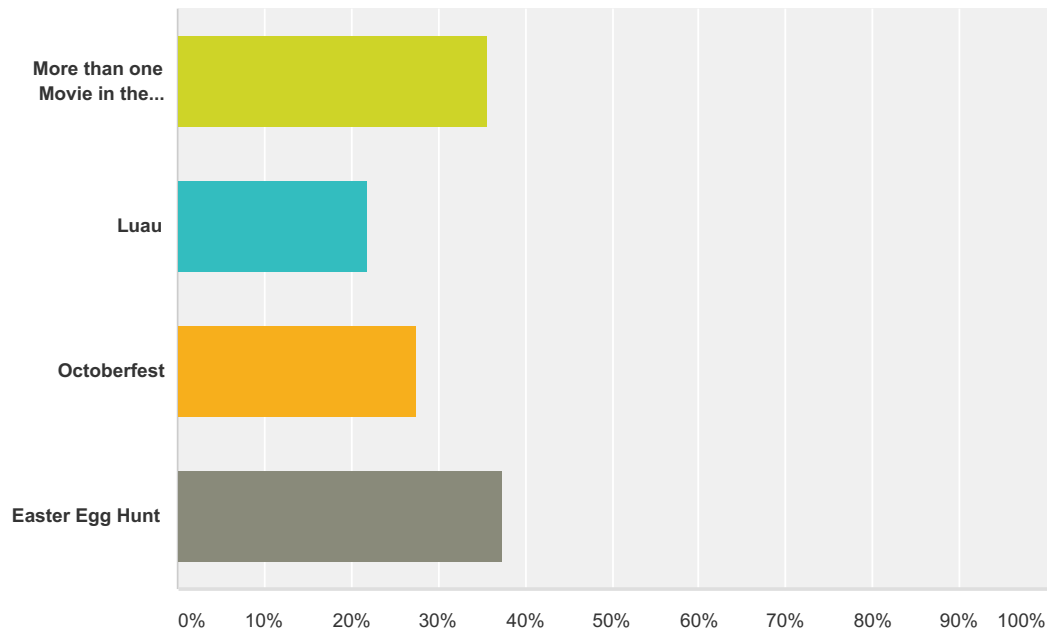
Creekside East Survey Results

	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Very Unsatisfied	Total
Movie in the Park	27.27% 60	46.82% 103	17.73% 39	4.55% 10	3.64% 8	220
Ontario Night Out	23.83% 51	42.99% 92	25.23% 54	4.67% 10	3.27% 7	214
Holiday Light Contest	38.79% 90	31.90% 74	20.26% 47	5.60% 13	3.45% 8	232

Creekside East Survey Results

Q5 If you could add an event to the Community calendar what would it be?

Answered: 182 Skipped: 119



Answer Choices	Responses
More than one Movie in the Park	35.71% 65
Luau	21.98% 40
Octoberfest	27.47% 50
Easter Egg Hunt	37.36% 68
Total Respondents: 182	

#	Other (please specify)	Date
1	q5 - community picnic	1/22/2017 2:48 AM
2	q5 - hayride -however if we pick these events that would mean our association fee will rise? that's not good cuz we all don't participate.	1/22/2017 2:34 AM
3	q5 - hayride	1/22/2017 2:17 AM
4	q5 - holiday light contest with it being a light contest with move open (?) and lights. q4 - holiday light contest unsatisfied bc same people win every year.	1/22/2017 2:03 AM
5	q4- light contest - the same people win and have a relationship with people on board. q5- Hayride	1/22/2017 1:55 AM
6	q5 - don't care	1/22/2017 1:35 AM
7	q5 - hayride	1/22/2017 1:33 AM
8	q5 - hayride -bicycle ride	1/22/2017 1:28 AM
9	q5 - recycle day	1/22/2017 1:19 AM
10	q5 - winter /Christmas Party/Santa	1/22/2017 1:16 AM
11	q5 - Christmas event	1/22/2017 1:11 AM

Creekside East Survey Results

12	q5 - Hayride	1/22/2017 1:07 AM
13	q5 - Hayride	1/22/2017 1:01 AM
14	q5 - block party	1/22/2017 12:55 AM
15	q5 - summer neighborhood BBQ/block party	1/22/2017 12:33 AM
16	q5 - nothing	1/22/2017 12:31 AM
17	q5 - community swap mall	1/22/2017 12:28 AM
18	q5 - community yard sale	1/22/2017 12:22 AM
19	q5 - none	1/22/2017 12:20 AM
20	q5 - Hayride	1/22/2017 12:00 AM
21	q5 - Hayride	1/21/2017 11:56 PM
22	q5 - block party	1/21/2017 11:50 PM
23	q5 - Oktoberfest /was married to a German LOL went to Anaheim or Big Bear every year.	1/21/2017 11:43 PM
24	q5 Hayride	1/21/2017 11:35 PM
25	q5 Summer BBQ or Chili Cook off -something more "summer" related	1/21/2017 11:16 PM
26	q4 light contest - same winners. q5 Santa Breakfast for Creekside East only. and Hayride.	1/21/2017 10:41 PM
27	q1 Snow Day	1/21/2017 10:28 PM
28	q5 none of the above	1/21/2017 10:15 PM
29	q5 Truck or Treat	1/21/2017 9:40 PM
30	q5 Christmas event with Santa	1/21/2017 9:37 PM
31	q5 Business meetings/vendor meetings (people in community to trust)	1/21/2017 9:32 PM
32	q5 Hayride	1/21/2017 9:26 PM
33	q5 already perfect	1/21/2017 9:20 PM
34	q5 visible police surveillance	1/21/2017 9:14 PM
35	Q5 visible police surveillance	1/21/2017 9:07 PM
36	q5 get together	1/21/2017 8:56 PM
37	q5 Hayride	1/21/2017 8:54 PM
38	q5 concerts	1/21/2017 7:14 PM
39	q5 food trucks, a different night for different age groups, A huge bon-fire night for families.	1/21/2017 7:05 PM
40	q5 Adult only activities	1/21/2017 6:55 PM
41	q5 hayride and water aerobic class	1/21/2017 6:46 PM
42	q5 Hayride	1/21/2017 6:37 PM
43	q5 Hayride	1/21/2017 6:01 PM
44	q5 hayride	1/21/2017 5:32 PM
45	q4 do not know about movie in park, Ontario night out & holiday light contest q5 yearly or biannual yard sales	1/21/2017 5:30 PM
46	q5 hayride	1/21/2017 5:10 PM
47	Q5 Block party BBQ- get to know neighbor event. A lot of these events are geared t words families with kids.	1/21/2017 12:53 PM
48	q5 not concerned with any of these just would like common area & grounds maintained better	1/21/2017 12:50 PM
49	Q5 Hayride	1/21/2017 12:50 PM
50	Q5 Golf Tournament	1/21/2017 12:47 PM
51	Q5 Hayride	1/21/2017 12:41 PM
52	q5 what kind of movies?	1/21/2017 12:40 PM

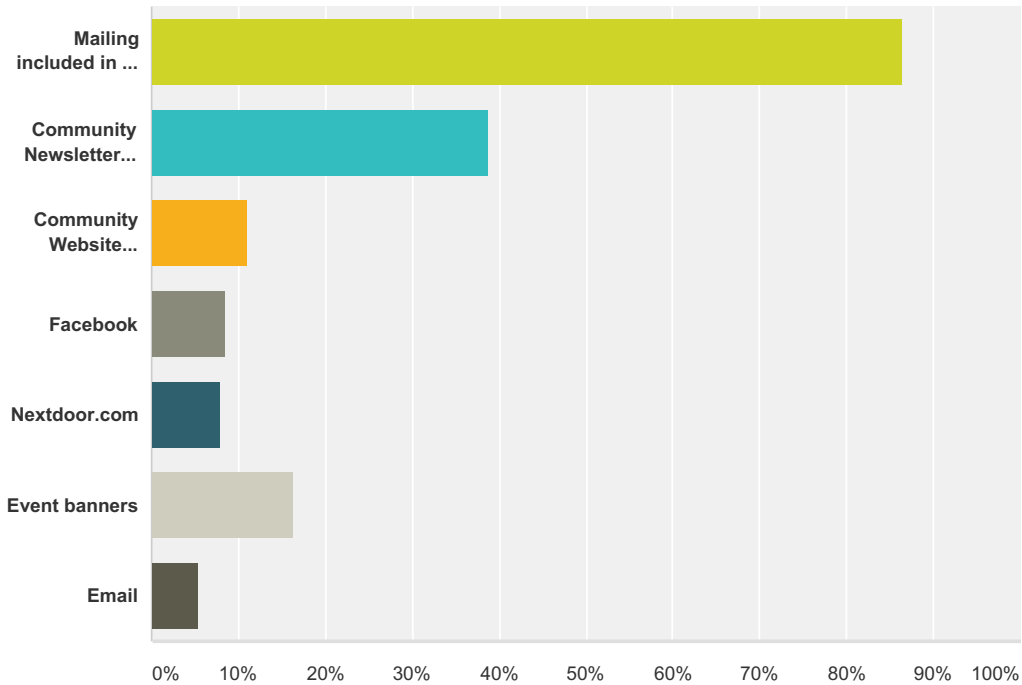
Creekside East Survey Results

53	Q5 Summer Jazz Fest	1/21/2017 12:35 PM
54	Q5 Hayride	1/21/2017 12:29 PM
55	q5 Halloween is very popular in Creekside	1/21/2017 12:20 PM
56	Q5 Hayride	1/21/2017 12:09 PM
57	Q5 I haven't attended anything.	1/21/2017 12:05 PM
58	q4 satisfied with holiday light contest when it is held	1/21/2017 12:01 PM
59	Q5 Community Fair	1/21/2017 12:00 PM
60	Q5 Hayride	1/21/2017 11:49 AM
61	q5 clubhouse events	1/21/2017 11:44 AM
62	Q5 Christmas Events	1/21/2017 11:41 AM
63	Q5 Hayride Santa Clause coming so pictures can be taken.	1/21/2017 11:30 AM
64	Q5 none	1/21/2017 11:27 AM
65	Q5 Hayride	1/21/2017 11:22 AM
66	Q5 hayride	1/21/2017 11:20 AM
67	Q5 Hayride	1/21/2017 11:18 AM
68	Q4 never attended Movie in Park & Ontario Night Out.	1/21/2017 11:04 AM
69	Q5 Hayride	1/21/2017 10:54 AM
70	Q5 Concerts in the park.	1/21/2017 10:51 AM
71	Q5 Hayride	1/21/2017 10:32 AM
72	Q5 Community Christmas Tree lighting and Holiday events.	1/21/2017 10:18 AM
73	Q5 Community yard sale at Creekview Elementary.	1/21/2017 10:02 AM
74	Q5 Hayride. Retired residence meet and greet.	1/21/2017 9:46 AM
75	Q5 Hayride	1/21/2017 9:43 AM
76	Q5 Hayride	1/21/2017 9:12 AM
77	Q5 Bus trips	1/19/2017 8:27 PM
78	Q5 Farmers Market every week	1/19/2017 8:06 PM
79	Q5 Hayride	1/19/2017 7:58 PM
80	Q5 Hayride	1/19/2017 7:41 PM
81	Q5 I do not want to see events that sell/distribute alcohol in the community.	1/19/2017 7:37 PM
82	Q4 not interested	1/19/2017 7:35 PM
83	Q5 None save money for security guards and keeping the community clean.	1/19/2017 7:32 PM
84	Q5 Hayride	1/19/2017 6:53 PM
85	Q5 Monthly events	1/19/2017 6:47 PM
86	Concerts in the Park	1/19/2017 6:20 PM
87	Q5 None. We are wasting too much money Crook Board members are stealing our money here & there. It had to stop.	1/19/2017 1:21 PM
88	truthfully none	1/19/2017 1:09 PM

Creekside East Survey Results

Q6 What methods of communication are you currently receiving information regarding what's happening in Creekside Village East Community?

Answered: 278 Skipped: 23



Answer Choices	Responses
Mailing included in the monthly billing statement	86.33% 240
Community Newsletter (Creekside Connection)	38.85% 108
Community Website (creeksideeast.com)	11.15% 31
Facebook	8.63% 24
Nextdoor.com	7.91% 22
Event banners	16.19% 45
Email	5.40% 15
Total Respondents: 278	

#	Other (please specify)	Date
1	q6 - from my neighbors by word of mouth	1/22/2017 2:34 AM
2	q6 - neighbors - we watch out for each other	1/22/2017 2:04 AM
3	q6 facebook - what is the address school word of mouth	1/21/2017 10:42 PM
4	q6 would like (email) better didn't know it was available.	1/21/2017 7:20 PM
5	Q6 Board meetings.	1/21/2017 12:17 PM

Creekside East Survey Results

Q7 What is your preferred method of communication?

Answered: 241 Skipped: 60

#	Responses	Date
1	monthly billing statement	1/22/2017 2:51 AM
2	mailing	1/22/2017 2:49 AM
3	written USPO	1/22/2017 2:48 AM
4	mailing included in billing	1/22/2017 2:45 AM
5	mail	1/22/2017 2:41 AM
6	newsletter	1/22/2017 2:39 AM
7	email /mail	1/22/2017 2:37 AM
8	mail	1/22/2017 2:34 AM
9	telephone or mailings	1/22/2017 2:29 AM
10	mail	1/22/2017 2:27 AM
11	no preference	1/22/2017 2:26 AM
12	email	1/22/2017 2:20 AM
13	cell phone	1/22/2017 2:17 AM
14	mail	1/22/2017 2:13 AM
15	mailing	1/22/2017 2:11 AM
16	mail	1/22/2017 2:10 AM
17	mailing	1/22/2017 2:08 AM
18	email	1/22/2017 2:06 AM
19	mail and email	1/22/2017 2:04 AM
20	email	1/22/2017 1:55 AM
21	newsletter	1/22/2017 1:48 AM
22	email	1/22/2017 1:46 AM
23	newsletter	1/22/2017 1:44 AM
24	mail	1/22/2017 1:42 AM
25	email	1/22/2017 1:41 AM
26	mailing	1/22/2017 1:36 AM
27	mail	1/22/2017 1:33 AM
28	newsletter	1/22/2017 1:28 AM
29	email	1/22/2017 1:24 AM
30	cell phone	1/22/2017 1:19 AM
31	mailing	1/22/2017 1:16 AM
32	email	1/22/2017 1:13 AM
33	mail	1/22/2017 1:11 AM
34	mail	1/22/2017 1:09 AM

Creekside East Survey Results

35	mail to home	1/22/2017 1:04 AM
36	mail	1/22/2017 1:01 AM
37	mailing	1/22/2017 12:59 AM
38	text	1/22/2017 12:56 AM
39	newsletter	1/22/2017 12:48 AM
40	email	1/22/2017 12:44 AM
41	mail	1/22/2017 12:42 AM
42	mail	1/22/2017 12:39 AM
43	email	1/22/2017 12:37 AM
44	email	1/22/2017 12:34 AM
45	phone	1/22/2017 12:28 AM
46	newsletter	1/22/2017 12:25 AM
47	mail	1/22/2017 12:21 AM
48	email	1/22/2017 12:19 AM
49	email	1/22/2017 12:00 AM
50	mail	1/21/2017 11:57 PM
51	q7 - should not have to go to office for things like paint change or complain about things you may see like trash flowing over so on.....	1/21/2017 11:52 PM
52	email and facebook	1/21/2017 11:43 PM
53	mailing in monthly newsletter	1/21/2017 11:36 PM
54	mail	1/21/2017 11:33 PM
55	mail	1/21/2017 11:28 PM
56	email	1/21/2017 11:22 PM
57	email	1/21/2017 11:20 PM
58	email	1/21/2017 11:16 PM
59	text/ email	1/21/2017 10:42 PM
60	mail	1/21/2017 10:36 PM
61	mailing (monthly billing statement	1/21/2017 10:32 PM
62	mail	1/21/2017 10:28 PM
63	email	1/21/2017 10:25 PM
64	phone & mail	1/21/2017 10:24 PM
65	email	1/21/2017 10:19 PM
66	newsletter	1/21/2017 10:15 PM
67	email	1/21/2017 10:12 PM
68	mail	1/21/2017 10:08 PM
69	us mail or email	1/21/2017 9:42 PM
70	email	1/21/2017 9:38 PM
71	call me	1/21/2017 9:32 PM
72	email	1/21/2017 9:27 PM
73	email/ bulletin	1/21/2017 9:23 PM
74	email	1/21/2017 9:21 PM

Creekside East Survey Results

75	mail	1/21/2017 9:15 PM
76	email	1/21/2017 9:12 PM
77	mail	1/21/2017 9:07 PM
78	mail	1/21/2017 9:02 PM
79	mail	1/21/2017 9:01 PM
80	mail	1/21/2017 8:56 PM
81	email	1/21/2017 8:54 PM
82	mail	1/21/2017 8:51 PM
83	email	1/21/2017 8:49 PM
84	written	1/21/2017 7:30 PM
85	email	1/21/2017 7:24 PM
86	email	1/21/2017 7:20 PM
87	mail	1/21/2017 7:15 PM
88	mail and email	1/21/2017 7:12 PM
89	email	1/21/2017 7:09 PM
90	by mail is fine with me	1/21/2017 7:05 PM
91	mail	1/21/2017 6:55 PM
92	email	1/21/2017 6:47 PM
93	Creekside Connection Newsletter	1/21/2017 6:38 PM
94	email (paper friendly)	1/21/2017 6:33 PM
95	email	1/21/2017 6:24 PM
96	emails	1/21/2017 6:21 PM
97	newsletter	1/21/2017 6:01 PM
98	facebook	1/21/2017 5:56 PM
99	email	1/21/2017 5:36 PM
100	mail	1/21/2017 5:32 PM
101	mail	1/21/2017 5:30 PM
102	email or text	1/21/2017 5:26 PM
103	mailings	1/21/2017 5:21 PM
104	email	1/21/2017 5:18 PM
105	community newsletter	1/21/2017 5:16 PM
106	q7 phone or mail	1/21/2017 5:14 PM
107	q7 english	1/21/2017 5:13 PM
108	email	1/21/2017 5:11 PM
109	Q7 Newsletter	1/21/2017 12:55 PM
110	Q7 Mail/ Banners in community.	1/21/2017 12:53 PM
111	Q7 Email	1/21/2017 12:51 PM
112	mail	1/21/2017 12:50 PM
113	Q7 Mailings and Newsletters	1/21/2017 12:47 PM
114	mail	1/21/2017 12:46 PM
115	Mailings.	1/21/2017 12:41 PM

Creekside East Survey Results

116	cell phone	1/21/2017 12:41 PM
117	mail	1/21/2017 12:36 PM
118	Q7 Email	1/21/2017 12:35 PM
119	Q7 Email	1/21/2017 12:33 PM
120	q7 newsletter	1/21/2017 12:31 PM
121	Q7 Mail or App	1/21/2017 12:29 PM
122	Q7 Email	1/21/2017 12:27 PM
123	email	1/21/2017 12:24 PM
124	Q7 US Mail	1/21/2017 12:23 PM
125	mail	1/21/2017 12:22 PM
126	Q7 Email	1/21/2017 12:21 PM
127	cellphone	1/21/2017 12:20 PM
128	Digital	1/21/2017 12:17 PM
129	mail	1/21/2017 12:17 PM
130	Q7 Flyer with bill.	1/21/2017 12:15 PM
131	mail	1/21/2017 12:15 PM
132	Q7 Mail	1/21/2017 12:14 PM
133	q7 text	1/21/2017 12:13 PM
134	Q7 Mail	1/21/2017 12:12 PM
135	Q7 Mailing included in billing statement.	1/21/2017 12:11 PM
136	q7 monthly bill, email	1/21/2017 12:09 PM
137	Q7 Mail	1/21/2017 12:09 PM
138	Q7 Mail	1/21/2017 12:05 PM
139	mailing included with bill	1/21/2017 12:02 PM
140	Email	1/21/2017 12:01 PM
141	Q7 Email and Text	1/21/2017 11:59 AM
142	Q7 Email, Text, and Mail	1/21/2017 11:53 AM
143	email	1/21/2017 11:52 AM
144	Q7 Emails	1/21/2017 11:49 AM
145	q7 paper based letters & facebook	1/21/2017 11:49 AM
146	email	1/21/2017 11:44 AM
147	Q7 Text or Email	1/21/2017 11:42 AM
148	Q7 Mail, Email	1/21/2017 11:34 AM
149	Q7 Creekside connection newsletters, Banners, Email	1/21/2017 11:31 AM
150	mailing	1/21/2017 11:31 AM
151	email save money and community website	1/21/2017 11:27 AM
152	Q7 Community Newsletter	1/21/2017 11:25 AM
153	email	1/21/2017 11:20 AM
154	Q7 U.S. Mail	1/21/2017 11:14 AM
155	Q7 Mail	1/21/2017 11:11 AM
156	newsletter and personal letters	1/21/2017 11:05 AM

Creekside East Survey Results

157	Q7 Snail Mail	1/21/2017 11:05 AM
158	Q7 Mailing	1/21/2017 11:00 AM
159	mailing including in monthly statement	1/21/2017 10:56 AM
160	Q7 Email	1/21/2017 10:54 AM
161	Q7 Mail	1/21/2017 10:51 AM
162	Q7 Phone	1/21/2017 10:48 AM
163	Q7 Talking	1/21/2017 10:39 AM
164	Q7 Newsletter	1/21/2017 10:36 AM
165	Q7 Mail	1/21/2017 10:34 AM
166	Q7 Email	1/21/2017 10:26 AM
167	Q7 Newsletter	1/21/2017 10:24 AM
168	Q7 Mail	1/21/2017 10:19 AM
169	Q7 Email	1/21/2017 10:16 AM
170	Q7 Email	1/21/2017 10:14 AM
171	Q7 Monthly Newsletter	1/21/2017 10:09 AM
172	Q7 Newsletter	1/21/2017 10:05 AM
173	Q7 Mail	1/21/2017 10:04 AM
174	Q7 Email	1/21/2017 10:02 AM
175	Q7 Mail, Email, Banner	1/21/2017 9:46 AM
176	Q7 Mail	1/21/2017 9:43 AM
177	Q7 Mail	1/21/2017 9:39 AM
178	Q7 Facebook	1/21/2017 9:31 AM
179	Q7 Email	1/21/2017 9:27 AM
180	Q7 Mail	1/21/2017 9:21 AM
181	Q7 Phone or Email	1/21/2017 9:16 AM
182	email	1/19/2017 8:29 PM
183	Mail	1/19/2017 8:27 PM
184	monthly newsletter	1/19/2017 8:26 PM
185	Mail	1/19/2017 8:21 PM
186	postal mailing	1/19/2017 8:21 PM
187	USPS Mail	1/19/2017 8:17 PM
188	Phone	1/19/2017 8:08 PM
189	Board (Bulletin) at mailbox area	1/19/2017 8:07 PM
190	US Mail	1/19/2017 8:06 PM
191	Mail	1/19/2017 8:02 PM
192	email	1/19/2017 7:58 PM
193	Mailing	1/19/2017 7:58 PM
194	Mail	1/19/2017 7:55 PM
195	mail	1/19/2017 7:55 PM
196	Mail	1/19/2017 7:53 PM
197	Email	1/19/2017 7:47 PM

Creekside East Survey Results

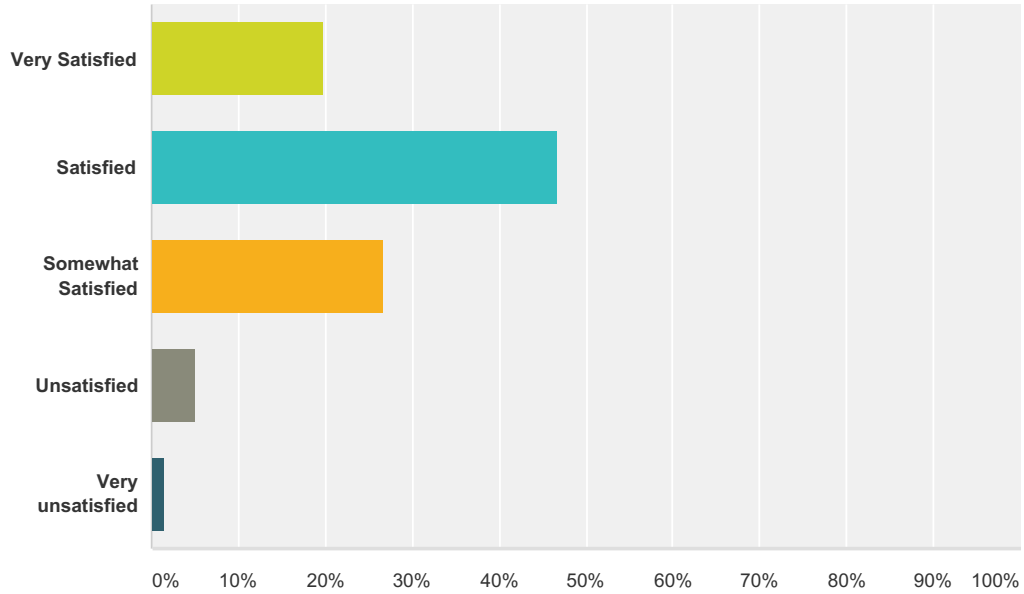
198	mail	1/19/2017 7:45 PM
199	mail	1/19/2017 7:39 PM
200	email	1/19/2017 7:37 PM
201	Email	1/19/2017 7:37 PM
202	monthly billing	1/19/2017 7:35 PM
203	email	1/19/2017 7:32 PM
204	Email	1/19/2017 7:32 PM
205	email	1/19/2017 7:29 PM
206	Mail	1/19/2017 7:25 PM
207	US Mail	1/19/2017 7:17 PM
208	email	1/19/2017 7:16 PM
209	email	1/19/2017 7:13 PM
210	Mail	1/19/2017 7:13 PM
211	email	1/19/2017 7:10 PM
212	email and mailing	1/19/2017 7:08 PM
213	email	1/19/2017 7:06 PM
214	email	1/19/2017 7:04 PM
215	Q7 Espanol	1/19/2017 7:03 PM
216	email	1/19/2017 7:02 PM
217	newsletter	1/19/2017 6:56 PM
218	Email	1/19/2017 6:53 PM
219	email	1/19/2017 6:50 PM
220	Email	1/19/2017 6:48 PM
221	banner	1/19/2017 6:47 PM
222	Mailing	1/19/2017 6:45 PM
223	Mailing	1/19/2017 6:43 PM
224	mailing included in bill	1/19/2017 6:43 PM
225	email	1/19/2017 6:38 PM
226	email	1/19/2017 6:33 PM
227	newsletter and billing	1/19/2017 6:24 PM
228	mailing	1/19/2017 6:20 PM
229	statements online everything else in mail	1/19/2017 6:17 PM
230	email	1/19/2017 6:15 PM
231	facebook	1/19/2017 1:45 PM
232	mail	1/19/2017 1:41 PM
233	email	1/19/2017 1:39 PM
234	email	1/19/2017 1:36 PM
235	email	1/19/2017 1:34 PM
236	email	1/19/2017 1:31 PM
237	mail	1/19/2017 1:28 PM
238	Q7 same as nonw	1/19/2017 1:22 PM

Creekside East Survey Results

239	mailing, email or physical but sent in advance	1/19/2017 1:13 PM
240	email	1/19/2017 1:10 PM
241	email or social media	1/19/2017 1:00 PM

Q8 How satisfied are you with the communications you receive from the Homeowners Association about what is happening in your Community?

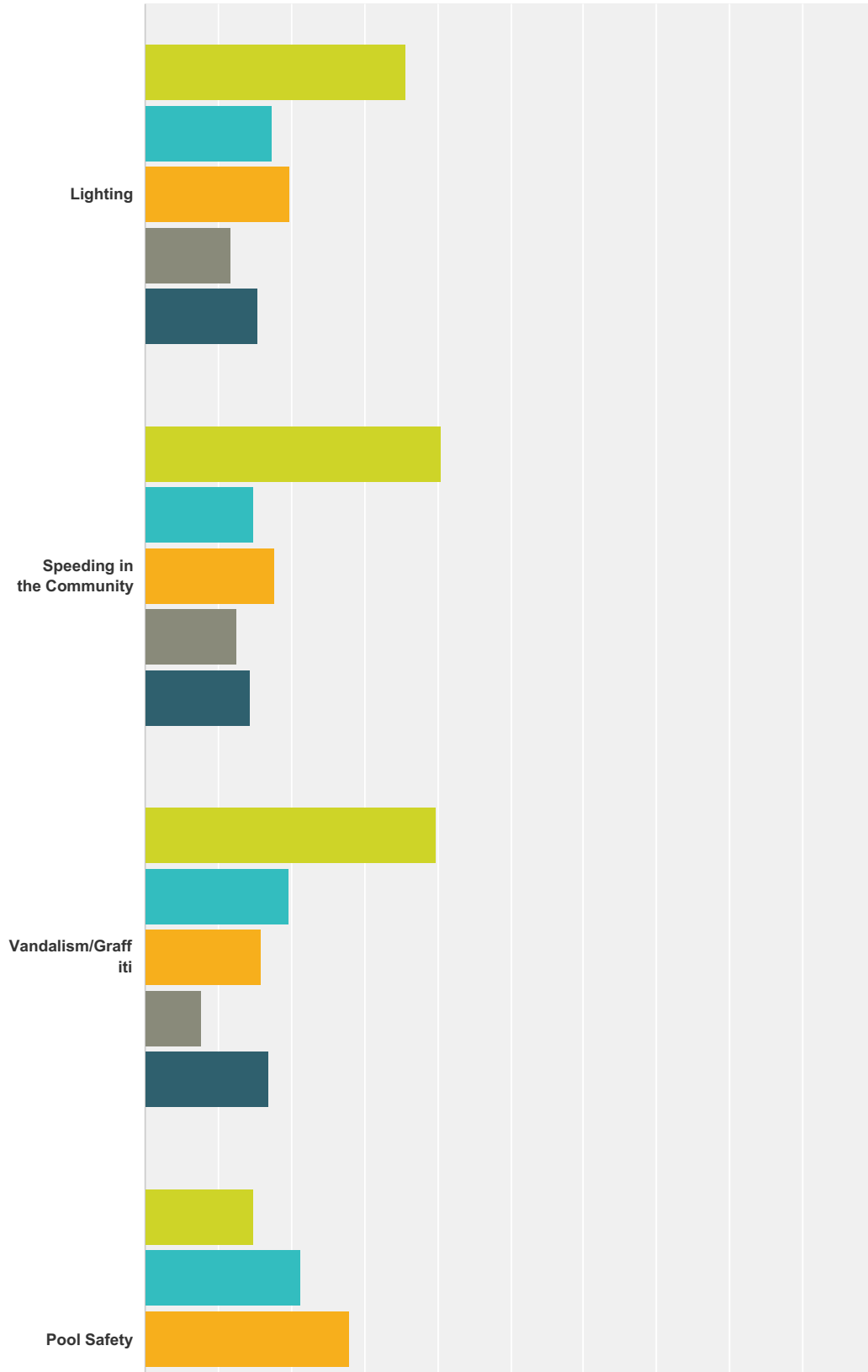
Answered: 276 Skipped: 25



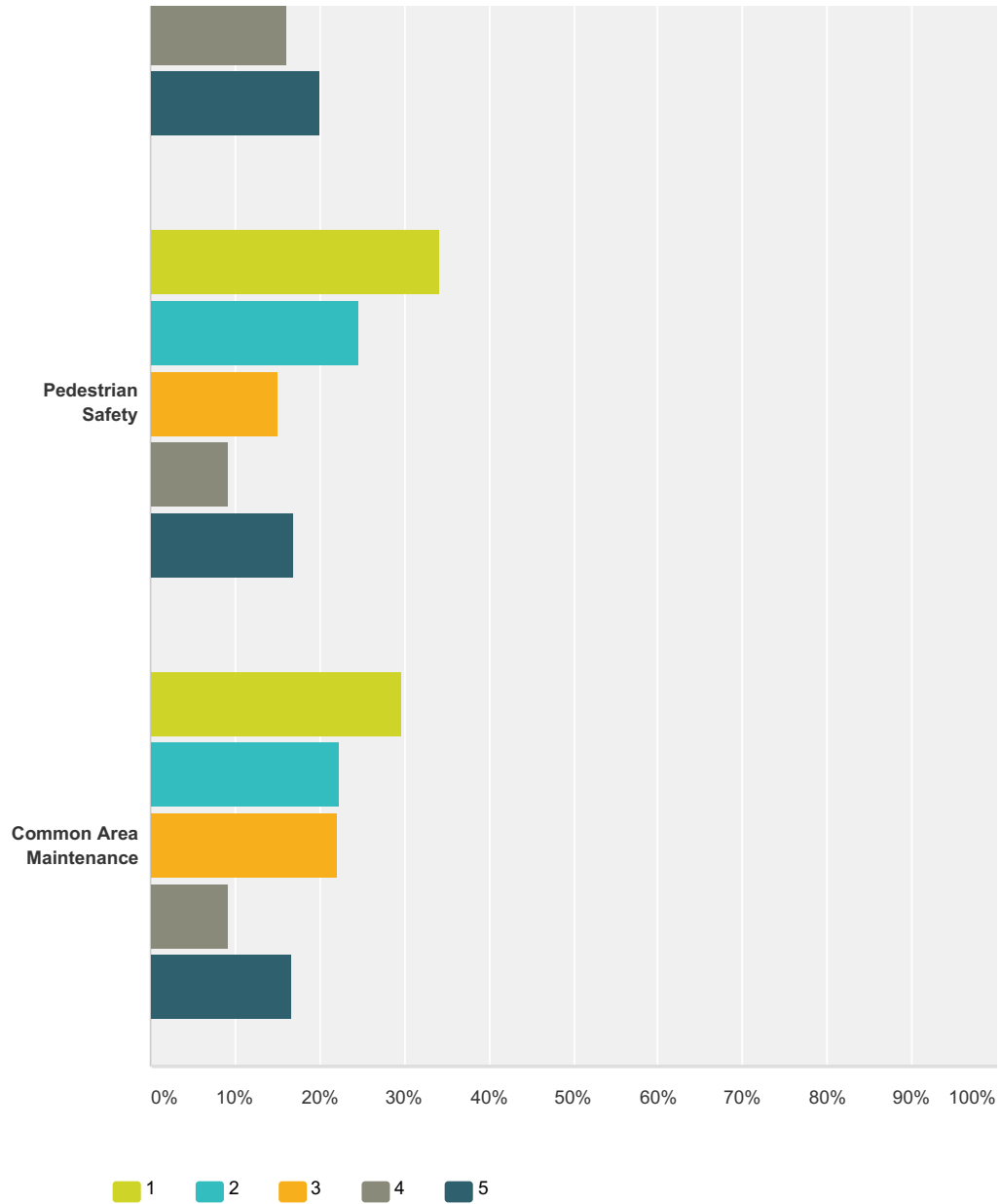
Answer Choices	Responses	Count
Very Satisfied	19.93%	55
Satisfied	46.74%	129
Somewhat Satisfied	26.81%	74
Unsatisfied	5.07%	14
Very unsatisfied	1.45%	4
Total		276

Q9 Please rate your concern on the following community issues from 1 to 5 (1 being highest and 5 being lowest concern).

Answered: 280 Skipped: 21



Creekside East Survey Results



	1	2	3	4	5	Total
Lighting	35.71% 95	17.29% 46	19.92% 53	11.65% 31	15.41% 41	266
Speeding in the Community	40.59% 110	14.76% 40	17.71% 48	12.55% 34	14.39% 39	271
Vandalism/Graffiti	39.85% 108	19.56% 53	15.87% 43	7.75% 21	16.97% 46	271
Pool Safety	14.80% 37	21.20% 53	28.00% 70	16.00% 40	20.00% 50	250
Pedestrian Safety	34.23% 89	24.62% 64	15.00% 39	9.23% 24	16.92% 44	260
Common Area Maintenance	29.66% 78	22.43% 59	22.05% 58	9.13% 24	16.73% 44	263

Creekside East Survey Results

#	Other (please specify)	Date
1	q9 - stopping at red lights in/out of community	1/22/2017 2:52 AM
2	q9 - fencing upkeep - yard/house upkeep	1/22/2017 2:38 AM
3	q9 - I'm very concerned, we need to prioritize everything basically so Creekside doesn't fall into a lost and forgotten neighborhood. We need to stay connected.	1/22/2017 2:36 AM
4	q9 - Security (no good) Contract out to Ontario police	1/22/2017 2:21 AM
5	q9 - would like to see security driving around more	1/22/2017 2:05 AM
6	q8 - comment one management company not responding to emails and one better than the other)	1/22/2017 1:58 AM
7	q9 - loud cars -better security in park areas/pools	1/22/2017 1:38 AM
8	q9 - People are walking in the street. the striping is not a ped or bike path! It is to slow traffic down by narrowing the traveled way. I'm a traffic engineer.	1/22/2017 1:26 AM
9	q13 - school zone/fencing - people block the street for others who need to get to work. -Fences are falling apart (termites) makes the community appearance look old and unkempt. Property value is down and termite !!! issue	1/22/2017 1:22 AM
10	q9 - litter from people weekends	1/22/2017 12:56 AM
11	q9 - mail theft #1	1/22/2017 12:35 AM
12	q9 - no one stops for stop sign. stop sign running.	1/22/2017 12:32 AM
13	q9 - poor yard maintenance	1/22/2017 12:29 AM
14	q9 - repair trash bin area	1/22/2017 12:00 AM
15	q9 - Speed bumps would help - should have life guard maybe part time - I don't know what maintenance does only see landscape.	1/21/2017 11:53 PM
16	q9 - dogs off leashes and not picking up their dogs poop!	1/21/2017 11:37 PM
17	q9 - high school kids using shopping carts to bring instruments home and leaving shopping carts all over the place - smoking in public places -I would love to have signs posted about people going thru other people's trash cans on trash day. It is against the law to go thru other's personal belongings. In other cities, it is a \$500. fine. We need this.	1/21/2017 11:31 PM
18	q13 -golf cars by security always in street. -maybe cheaper security company? 2am-always at main pool. -since we pay for security should be allowed to contact regarding parties/etc. to alleviate Ontario (PD) response.	1/21/2017 11:24 PM
19	q9 Crime - been robbed twice in the last 2 years. Please do something to safeguard your clients that live here!	1/21/2017 11:17 PM
20	q9 speeding in community - We need speed humps not bumps. Fencing/Brick wall surrounding community.	1/21/2017 10:43 PM
21	q13 Youth loitering and hanging out in all parks. Homeowners Fences, especially the ones with big dogs. Track team from Colony running around loop.	1/21/2017 10:29 PM
22	q9 Dogs Barking	1/21/2017 10:19 PM
23	q9 Pool Safety - Don't think good idea have children in spa area at all half the time parents not even watching them! DANGEROUS	1/21/2017 10:16 PM
24	q9 security presence	1/21/2017 9:42 PM
25	q9 CC&R's needs changes	1/21/2017 9:33 PM
26	q9 HOA grounds responsibility - gardeners do not keep it clean- debris not removed forever, maintenance poor. Need more reliable & honest grounds men.	1/21/2017 9:16 PM
27	q9 HOA grounds responsibility - gardeners do not keep it clean - debris not removed forever, maintenance poor. Need more reliable & honest grounds men.	1/21/2017 9:09 PM
28	q9 everything is okay	1/21/2017 9:01 PM
29	q9 car breakin	1/21/2017 8:57 PM
30	q9 suspicious activities in parked cars	1/21/2017 8:51 PM
31	q9 speeding in community - usually young drivers. I like the old rue where little kids (like under 5 or 7 yrs old) couldn't go in spa. When I want to relax I prefer not to have little kids in there screeching & playing. That's what their bathtub is for. Yes, I have 3 kids!	1/21/2017 7:23 PM
32	q9 parking enforcement	1/21/2017 7:15 PM

Creekside East Survey Results

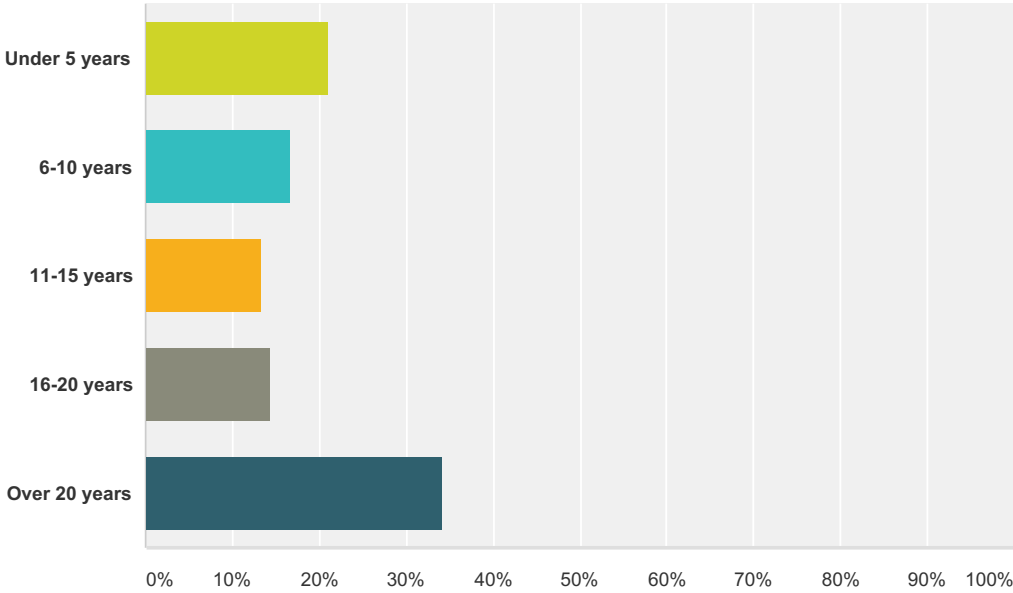
33	q9 We have lived here for most of our lives Creekside needs a new drastic change. Creekside is beginning to look ancient :(1/21/2017 7:06 PM
34	q9 Lighting - some of the street lights are not on at night leaving very dark areas when walking. Also, the lights on the walking path need to be changed to the white LED lights.	1/21/2017 6:57 PM
35	q9 Highest concern- dying trees, uneven sidewalks, road signage for pedestrians, parking problem in front of homes.	1/21/2017 6:39 PM
36	Q9 I would like to see more areas that pertain to animals. I see so many parks for children that are constantly empty. Although I see so many people walking their dogs, I WANT a local dog park, there are no pet stations here at all also only Creekside West has it. Also, I would like to be given extra paint incase of touch ups I'm sure as the HOA you would want us to keep up with the new paint scheme. Get rid of the multiple shopping carts -issue near me, multiple carts everyday, graffiti on the new doors, we need new gardeners! they are lazy & just blow stuff from place to place if I don't clean my front it just piles up week after week. Please help us keep the value of our houses up by fixing these matters!	1/21/2017 6:29 PM
37	q9 drain pipes need cleaning	1/21/2017 5:31 PM
38	q9 crime - need more patrol #1 concern	1/21/2017 5:27 PM
39	q9 break ins	1/21/2017 5:24 PM
40	q9 (many) yard(s) common are grounds cover worst on street not getting what I am paying for very dissatisfied. neighbors trees growing into my yard & window. I had to hire a gardener to clean their leaves out of my yard \$50 a month. Since you are doing nothing to fix can I deduct from my association dues?? May contact attorney.	1/21/2017 12:56 PM
41	q9 highest concern - overall homeowners maintenance and lack of upkeep. The neighborhoods are deplorable.	1/21/2017 12:47 PM
42	Q9 Families living in condo garages. Still continues after numerous calls to Management company, City, etc.	1/21/2017 12:43 PM
43	q9 stealing from property	1/21/2017 12:32 PM
44	q9 I had two burglaries that happened in the last 6 months. It must be people near my home.	1/21/2017 12:25 PM
45	Q9 Dogs not on leash- not safe to walk our dog due to loose dogs in neighborhood.	1/21/2017 12:22 PM
46	q9 none working vehicles in driveways	1/21/2017 12:10 PM
47	q8 please provide meeting notes from monthly association mtgs.	1/21/2017 12:03 PM
48	Q9 Air quality	1/21/2017 12:02 PM
49	Q9 Finding a better theme fencing that last longer-vinyl fencing and conserve water, more towards colorful drought-friendly landscape. Areas that are not use for play and are more hidden can be completely drought friendly. Walk way path made out of wood material can be changed to a more lasting material.	1/21/2017 11:58 AM
50	Q9 Area of meters/ Electrical sometimes very sad conditions and dangerous. The does don't close and lock. Theft of car port storage ares.	1/21/2017 11:44 AM
51	Q9 Pedestrian Safety - especially kids going to school when they have to cross the streets. Security - for everybody where I live we have people parking overnight on weekends and people just parked smoking marijuana or selling drugs or just hanging around in groups in the parking lots. Sometimes they just stay inside a car for an hour or more, then they leave. Leaving trash behind. I feel so insecure! Another thing that intimidates me is the (Bill R Wage)? towing trucks driving at all times like they own the road, looking at us like they own the place and we are the servants.	1/21/2017 11:38 AM
52	Q9 Houses kept up nice!	1/21/2017 11:34 AM
53	Q9 Need better lighting.	1/21/2017 11:25 AM
54	Q9 People are letting their houses go as far as Landscaping. The community is looking old. The association should let them know how their houses look very inappropriate, dirty, and messy. They need to keep up their house for the community to look attractive. You should be on top of us like keeping our houses looking good and the others don't care, that's not fair. How can we attract people to come and live here. Plus the houses don't keep their value with these problems.	1/21/2017 11:23 AM
55	Q9 Not enough patrolling.	1/21/2017 11:06 AM
56	Q9 Parking. There are several people who have several cars who take up all the parking on the streets. Not fair when I cannot park 1 car in front of my own home.	1/21/2017 10:56 AM
57	Q9 No security at night.	1/21/2017 10:48 AM
58	Q9 Share the expense of the water damage to theme fencing. It shouldn't be at the owners expense.	1/21/2017 10:10 AM
59	Q9 Contact security with immediate response.	1/21/2017 9:47 AM

Creekside East Survey Results

60	Q9 Cracked Sidewalks	1/21/2017 9:39 AM
61	Q9 Shade at pools	1/21/2017 9:27 AM
62	Q9 Eliminate cost for pool security and do random checks.	1/21/2017 9:25 AM
63	Q9 A place for adults to mingle.	1/19/2017 8:28 PM
64	Q9 Lights are often still on while the sun is shining in the a.m.	1/19/2017 8:22 PM
65	Q9 Parking Water Waste - sprinkler sidewalks, leaking faucet Election of HOA board member - candidate should have their info circulated to residents or they disqualified. Renters should also receive communication.	1/19/2017 8:09 PM
66	Q9 The association has always stayed on top of cleaning up graffiti and vandalism. I hope this continues, Good Job and Thank You!	1/19/2017 8:05 PM
67	Q9 Abandoned cars on street.	1/19/2017 7:58 PM
68	Q9 Every year I spend so much on the wood perimeter fences. What about every year investing on block walls instead. Eventually their would be no cost of repairing/replacing wood fence.	1/19/2017 7:56 PM
69	Q9 At 2pm to 3pm its impossible to enter or exit Creekside East due to parents picking up children at the High School and grade school. It's ridiculous (the vehicles) when both schools are walking distance.	1/19/2017 7:50 PM
70	Q9 Crime	1/19/2017 7:46 PM
71	Q9 General security/ Additional patrols.	1/19/2017 7:39 PM
72	Q9 Security- People who break the rules.	1/19/2017 7:34 PM
73	Q9 Lighting(Especially in recreational areas,Similar to "Creekside West")	1/19/2017 7:29 PM
74	HOA member home maintenance.	1/19/2017 7:14 PM
75	Q9 Just keeping it litter-free.	1/19/2017 6:54 PM
76	Q9 Security	1/19/2017 6:48 PM
77	Q9 Security! Our guards are useless. Theft is on the rise. The security guards never around useless unless your at the pool.	1/19/2017 6:46 PM
78	Q9 Security! Our guards are useless. Theft is on the rise. The security guards are never around useless you are at the pool	1/19/2017 6:11 PM
79	Q9 Security guards needs to be more active. Those lazy people spend the whole shift sitting in car in front of large pool and taking our money. Board members does not say anything because those crooks get kickbacks from the security company.	1/19/2017 1:24 PM

Q10 How long have you lived in Creekside Village East?

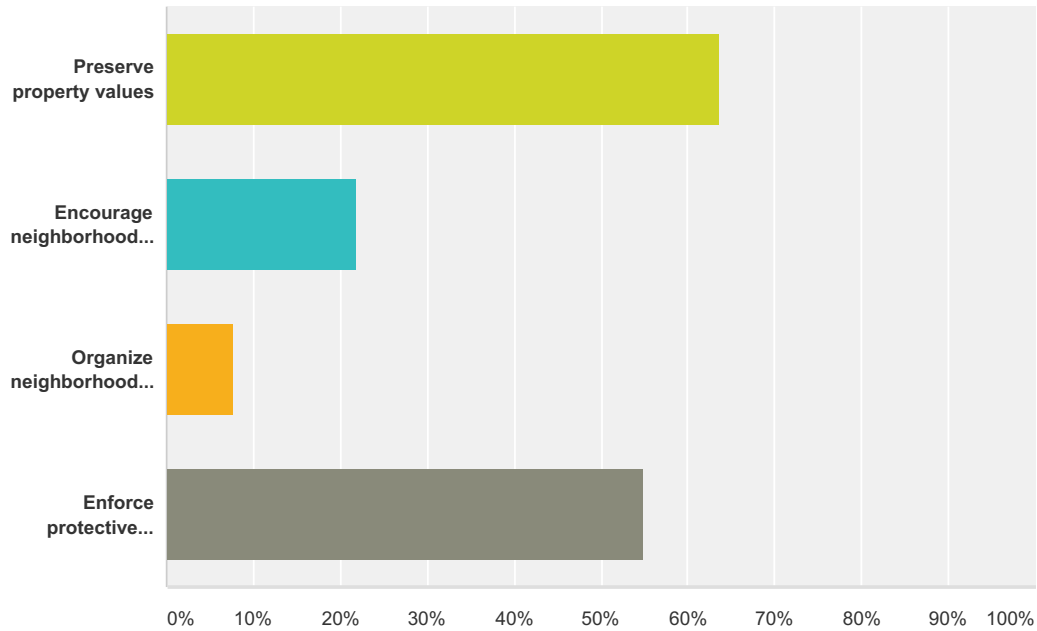
Answered: 269 Skipped: 32



Answer Choices	Responses	Count
Under 5 years	21.19%	57
6-10 years	16.73%	45
11-15 years	13.38%	36
16-20 years	14.50%	39
Over 20 years	34.20%	92
Total		269

Q11 What do you think is the main purpose of a Homeowners Association (HOA)?

Answered: 270 Skipped: 31

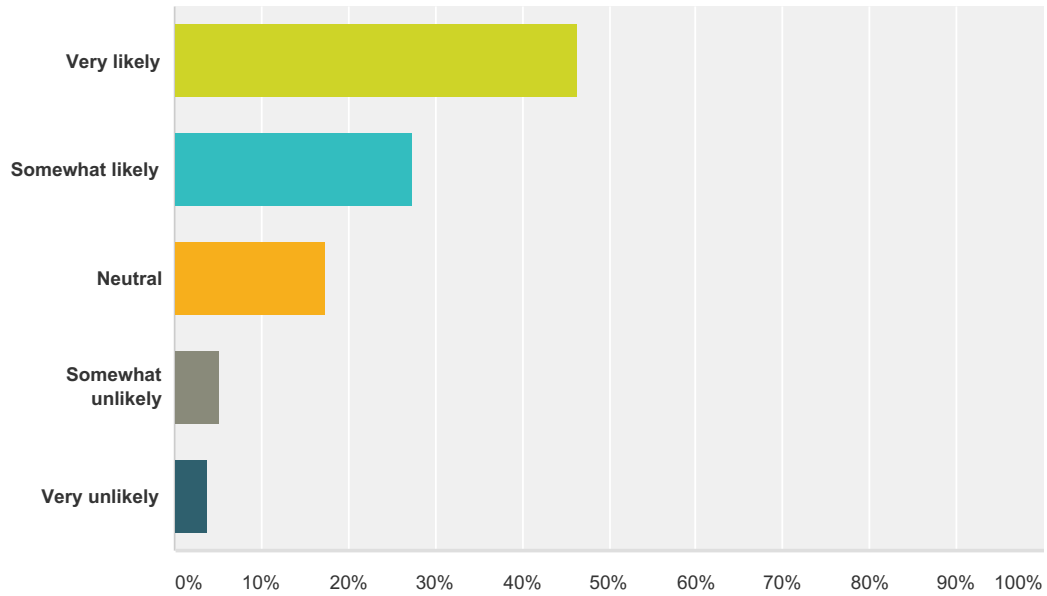


Answer Choices	Responses
Preserve property values	63.70% 172
Encourage neighborhood harmony	21.85% 59
Organize neighborhood social activities	7.78% 21
Enforce protective covenants (guiding rules/CC&Rs)	54.81% 148
Total Respondents: 270	

#	Other (please specify)	Date
1	q11 -keep house up not write up so many fines like putting trash on side of house yards are too small.	1/21/2017 11:55 PM
2	q11 enforce - this wil bite me!	1/21/2017 10:34 PM
3	q11 preserve property values (this hasn't worked)	1/21/2017 9:36 PM
4	Q11 help maintain property and lawns	1/21/2017 1:00 PM
5	q11 common area enjoyment	1/21/2017 12:27 PM
6	q11 assist homeowners with billing issues	1/21/2017 11:56 AM
7	Q11 Good question. Not sure what their purpose is.	1/21/2017 10:58 AM
8	Q11 I wish you would (enforce) I'm tired of having to prune my neighbors trees off my property.	1/19/2017 7:53 PM
9	Q11 keep us safe, monitor landlord/rental property=house	1/19/2017 6:37 PM

Q12 How likely is it that you would recommend living in the Creekside Village East Community to friends or family members?

Answered: 267 Skipped: 34



Answer Choices	Responses	Count
Very likely	46.44%	124
Somewhat likely	27.34%	73
Neutral	17.23%	46
Somewhat unlikely	5.24%	14
Very unlikely	3.75%	10
Total		267

Creekside East Survey Results

Q13 Do you have any other comments, questions, or concerns?

Answered: 117 Skipped: 184

#	Responses	Date
1	Q13 - the fencing is embarrassing on the perimeter of our community! Too bad the board and (prior management) was not a good. One management company took care of complaints something the other could not do.	1/22/2017 2:32 AM
2	q13 - very concern about speeding around lytle creek loop and people running the stop signs	1/22/2017 2:22 AM
3	q13 - do away with association, too many rules too restrictions, 100's of pages of rules, really? why?	1/22/2017 2:15 AM
4	q13 - RV's & trailers parking on street for weeks	1/22/2017 2:09 AM
5	q13 - security doesn't do anything for us	1/22/2017 1:43 AM
6	q13 - pedestrians safety as cars driving to fast & not stopping at stop signs, many children & walkers -trees cut back	1/22/2017 1:39 AM
7	q13 - to clean the streets twice a week	1/22/2017 1:29 AM
8	Q13 - Great Job! Thank you	1/22/2017 1:26 AM
9	q13 - termite issue with wood perimeter fence.	1/22/2017 1:22 AM
10	q13 - just keep up with pools and answering questions in a timely manner.	1/22/2017 1:04 AM
11	q13 - there is too much unwanted people in the apts.	1/22/2017 1:02 AM
12	q13 - I live on edge of loop my backyard load noise, speeding weekends days off - too much litter on streets.	1/22/2017 12:57 AM
13	q13 - The pool area & furniture have not been changed /remodeled/etc. since I've lived here 2001. It's unhealthy! They (have) been adding used, super dirty furniture.	1/22/2017 12:52 AM
14	q13 - Creekside is a great place to live in.	1/22/2017 12:46 AM
15	q13 - Association fee in the higher side of cost. An association should be done to prioritize ways of reducing cost, but keeping a great community.	1/22/2017 12:40 AM
16	q13 - I don't like it when people don't keep their property neat.	1/22/2017 12:30 AM
17	q13 - You do not enforce rules regarding trash cans, yards kept up, etc.	1/22/2017 12:27 AM
18	q13 - work on the trash bin area, repair gates then paint brick fence.	1/22/2017 12:01 AM
19	q13 - It would be nice if teens had somewhere to hang out beside park and pool.	1/21/2017 11:55 PM
20	q13 - My husband and I bought new in 1984 to raise our children in a good environment (they were 3, 5 & 8 at the time) We have never regretted buying here. I love it here. We loved the schools (did not have High School until kids were grown) but all 3 have Great memories growing up here. I think you are Great.	1/21/2017 11:47 PM
21	q12 - neutral because where I live HOA's are very expensive on top of a house payment. - need more trash cans placed around. - students at Colony High throw trash on ground before they get to school. Need trash cans by Riverside Dr & Mill Creek.	1/21/2017 11:39 PM
22	q13 It would be nice to include new for sale listings in the newsletter.	1/21/2017 11:33 PM
23	q13 - HOA's are getting out of hand and I don't see where the funds go.	1/21/2017 11:31 PM
24	Q13 -stop raising dues. -mail out bills sooner. -move meetings around to different day/times -more handicap access on sidewalks	1/21/2017 11:25 PM
25	q13 Will you consider making the theme fencing more of a common issue? It's not fair that those of us who are forced to pay for repairs while all residents benefit. Please replace the theme fencing with vinyl or block wal. I've seen Creekside West use vinyl - one time investment =harmony and lasting beauty.	1/21/2017 11:19 PM
26	q13 When the community was 1st built the HOA paid for fencing. Then it was 50/50 & now it's the homeowners responsibility. Well...when the HOA , over sprinkles, it ruins the fences & we shouldn't be responsible for this! The fencing needs to be included in our fees!	1/21/2017 10:47 PM

Creekside East Survey Results

27	q13 Have had some disagreements with the HOA but every time a possible homeowner comes by, I have no problems selling the neighborhood to them.	1/21/2017 10:34 PM
28	q13 We need better lighting around the main loop. Also homeowners should have authority of changes made to own house.	1/21/2017 10:30 PM
29	q13 Creekside East needs a clubhouse.	1/21/2017 10:26 PM
30	q13 There is a need to pick up mattresses and furniture left in the dumpster alcoves weekly. Please continue the Pride truck pickups on Tuesday!	1/21/2017 10:24 PM
31	q13 Dogs Barking!!!!	1/21/2017 10:20 PM
32	q13 Speed bumps around loop towards Honeyglen very blinding cannot see cars coming accident waiting to happen. During school morning and afternoon hours.	1/21/2017 10:17 PM
33	q13 Repair damaged fencing	1/21/2017 10:13 PM
34	q13 You need to drive around the neighborhoods and enforce the rules. Homes look like crap, yards are dead and the area looks rundown. Not happy about it. Start with XXXXx. It's very sad how homes look. I probably will move if no change occurs because I'm tired of following the rules and nobody else does!! *Not happy you need to fix and change!	1/21/2017 10:11 PM
35	q13 Can you guys try to get board members to vote and get rid of XXX management services? (Country Oaks)	1/21/2017 9:36 PM
36	q13 We have a problem with neighbors smoking marijuana and have to deal with the smell everyday. What can the Homeowners Association intervene without our names be involved? Do we have a curfew for having music on weekdays?	1/21/2017 9:25 PM
37	q13 Please don't increase HOA fees, thanks!	1/21/2017 9:22 PM
38	q13 Does this apply to previous management company? HOA grounds men (gardener) need constant supervision. They do not clean debris or repair sprinklers unless complaint is called in wasting water.	1/21/2017 9:17 PM
39	q13 everything okay	1/21/2017 9:01 PM
40	q13 concern about neighborhood apartment always something bad happening.	1/21/2017 8:58 PM
41	q13 security officers not enough to watch usual hang-outs of suspicious teens.	1/21/2017 8:52 PM
42	q13 improvement of school district	1/21/2017 7:18 PM
43	q13 Mailbox renewal	1/21/2017 7:16 PM
44	q13 XXX has been operating as an AIR B&B since Sept 2016 and no action has been taken. Not owner occupied! HOA Paint colors @ Dunn Edwards need a SERIOUS UPDATE.	1/21/2017 7:11 PM
45	q13 I think homeowners should have a little more of an opinion of the landscaping of their home. Such as allowing the mailbox to match the home. It will help community look nicer for some homes look horrible with a different color mailbox.	1/21/2017 7:08 PM
46	q13 There is a rental home at the XXXXX and there seems to be way too many people living in that home, they hang have about 12-15 vehicles parked in the driveway & street. There is probably between 12 to 20 people living there. I do not know if the owner knows or not.	1/21/2017 7:00 PM
47	q13 What is being done about property surrounding us that is poorly maintained; nursery east of community and old golf course w/Creekside sign/which makes it look like Creekside owns the property. Something needs to be done so our property values are maintained especially w/new developments around Creekside. We need more doggie stations and trash cans and benches would also be nice. Stop school buses from going through community. They are coming and going to Colony High. Sometimes 5-6 in a row. Thanks for the questions and the 1st survey.	1/21/2017 6:52 PM
48	q13 some trees planted too close together causing dying trees; additional repairs needed fro sidewalks lifted up by tree roots is a hazard for pedestrians; signage needed for lane on right side of street is not for pedestrians; renters in homes with multiple cars parking along curbs blocking driveways and blocking trashcans for garbage trucks; have HOA meetings on Tuesdays.	1/21/2017 6:44 PM
49	q13 Many cats that just roam the neighborhood some belong to people. They come in yards poop and dig in your garden and lawn. It's very annoying. I don't think it's right we don't want poop on walking trails from dogs. I don't want it in my yard. Some people I've noticed feed these cats from there yard. NOT RIGHT!	1/21/2017 6:36 PM
50	q13 Enforce and limit of cars parking on streets	1/21/2017 6:17 PM
51	q13 Looking forward to some more basketball COURTS! :)	1/21/2017 6:02 PM

Creekside East Survey Results

52	q13 Hopefully the new company will be less police like to our residents than Vintage was. Our HOA doesn't need to make residents upset & frustrated over stupid things, such as what kind of curtains I have in my front window (yes, Vintage complained about that a while back).	1/21/2017 5:58 PM
53	q13 I feel the association fees are way too high. Country Oaks \$191.55 and then Creekside \$72., way too high for a small studio condo.	1/21/2017 5:28 PM
54	q12 recently past year not happy with lack of response on concerns sent note about neighbors yard 30 days ago no call back, gate broke no response. Better response from board once served we reacted to all letters.	1/21/2017 1:00 PM
55	q13 enforce homeowners taking care of their homes too many renters not following rules. Why don't we have a local # to call?	1/21/2017 12:49 PM
56	Q13 People/Families living in condo garages, and lack of concern from HOA or Management company. This seems like a safety and or citation concern.	1/21/2017 12:46 PM
57	q13 having the work done to my house has costed me.	1/21/2017 12:43 PM
58	q13 The whole Creekside has really gone since I lived here. My street alone has 1 neighbor with 6 cars mostly broken parked all over the street, blocking sidewalks, dog feces covered their back yard. Broken gates all over, houses need painting, front grass dead with weeds all over, tree stumps in front yards not removed.	1/21/2017 12:34 PM
59	Q13 My concern is the lighting. Some of the street lights are not working properly. It would help if members would call it in to the city for repair. P.S. We love Creekside Lets help keep it safe and clean.	1/21/2017 12:32 PM
60	q13 the association dues are extremely high. Need to (do) something.	1/21/2017 12:29 PM
61	q13 give more time to clear infractions	1/21/2017 12:14 PM
62	q13 I have a neighbor that leaves their camping trailer in the driveway for weeks at a time. Also has gardener come on Tuesdays @ 7am needs to be reprimanded.	1/21/2017 12:12 PM
63	q13 The security force hired to oversee common areas and patrol neighborhood seem to not patrol neighborhood efficiently. They zoomed through neighborhood without looking and observing what's going on. They should be encouraged to call Ontario Police if something looks out of place such as home burglary in process.	1/21/2017 12:07 PM
64	Q13 No. We love living here.	1/21/2017 12:06 PM
65	Q13 Air Quality: Smell smoke from farm areas. We have heavy smoke which we can't sleep at night. Airplanes in the morning.	1/21/2017 12:04 PM
66	q13 any increase dues or fees should be voted on by all homeowners, NOT just association reps All additions to services, property, or other process COSTING homeowners additional funds, must be supported by profit/loss research, then voted on by ALL homeowners PRIOR to taking effect.	1/21/2017 11:56 AM
67	Q13 The balance of residents for too many problems of the residence and other areas need to stop.	1/21/2017 11:48 AM
68	q13 would be nice if we had a clubhouse	1/21/2017 11:46 AM
69	Q13 Please I know my opinion doesn't count, and I know you are concern about water drought but please bring back grass areas, without them the whole place looks sad and ugly, like abandoned.	1/21/2017 11:41 AM
70	Q13 Make sure everyone has yards neat and houses are painted. Because some of them aren't.	1/21/2017 11:36 AM
71	Q8 Not enough specific information. Q13 Fix the cracked streets. Neighborhood streets look "ghetto."	1/21/2017 11:32 AM
72	Q13 Need to have better advertising when we are allowed to have garage sales.	1/21/2017 11:28 AM
73	Q13 If not already, announcements, etc. should be mailed to tenant and homeowners.	1/21/2017 11:16 AM
74	Q13 I hope the HOA remains neutral to issues that come up in the neighborhood. Let Board deal with issues.	1/21/2017 11:13 AM
75	Q13 Young and old people smoking pot when they park by the green belt. Hense more patrolling needed.	1/21/2017 11:07 AM
76	Q13 I want to Better light contest and less cars broken in on the streets.	1/21/2017 11:02 AM
77	Q13 The street parking in front of each home should be reserved for each homeowner. Many neighbors with multiple cars take both space, then leave then cars there for weeks without moving them. Very rude & selfish things to do! I understand it's a city street, but when you've lived here as long as I have, I expect to be able to park my car out front once in a while - common courtesy.	1/21/2017 11:02 AM
78	Q8 Never is there advertising for yard sales, yet we cannot put up signs. Q13 Not impressed with the HOA at all.	1/21/2017 10:58 AM
79	Q13 Please do not raise our fees!	1/21/2017 10:52 AM
80	Q13 Need more disposable waste bags for people to use when walking dogs! (Around Creekside)	1/21/2017 10:49 AM

Creekside East Survey Results

81	Q13 I vote for Board members who's primary goal for Creekside is to improve property value and maintain cost of ownership.	1/21/2017 10:15 AM
82	Q13 More day and night Visual security guards. When school is in progress check private streets more. Guards should be more visible in neighborhoods not sitting around the pool! They should talk to those at home for information.	1/21/2017 10:13 AM
83	Q13 I am a landlord, so I shared information given to me from my tenant.	1/21/2017 10:04 AM
84	Q13 We want a Club House	1/21/2017 9:47 AM
85	Q13 Too many cars and people don't drive them. Expired License.	1/21/2017 9:44 AM
86	Q13 Yes. The landscaping in front of my house is not good. The sidewalk is lifting witch can be hazardous. It needs to be Fixed!!	1/21/2017 9:41 AM
87	Q13 Regarding gardeners- Brickman does a very good job. RanScapes work is just "O.K.". Also maybe using harmful gardening products.	1/21/2017 9:35 AM
88	Q13 Theme fencing. What are we going to do about it? Our fence has been fixed 3 times and now we need to replace the whole thing again. We are on Haven.	1/21/2017 9:33 AM
89	Q13 Keep HOA fees low.	1/21/2017 9:30 AM
90	Q13 Need trash cans on the walking path nearest the High School	1/21/2017 9:22 AM
91	Q13 Recreation center, Parking lot lights are very dim I could barely see security stationed there.	1/21/2017 9:17 AM
92	Q13 Possibly use the "dead space" outside of Creekside (by 60 Fwy) and charge for RV storage.	1/19/2017 8:27 PM
93	Q13 The board does a great job.	1/19/2017 8:22 PM
94	XXX is a huge asset to community.	1/19/2017 8:19 PM
95	Q13 Yes, Real estate signs are design not to hurt the landscape so when we use the same type for our yard sales (only 3 times a year) it doesn't hurt a thing, have security do something productive instead of going around taking signs off.	1/19/2017 8:11 PM
96	Q13 HOA Board members should develop harmony w/the community and themselves. Screening potential owners or renters. Drug activity by non-residents in parking area.	1/19/2017 8:11 PM
97	Q13 would like to know results of survey	1/19/2017 7:57 PM
98	Q13 I have filed complaints about trees from neighbors and the mailboxes my neighbor altered it and I was charged to replace it! Salt Creek Way I don't care who knows who I am.	1/19/2017 7:53 PM
99	Q10 Does not live here rental since 2001	1/19/2017 7:48 PM
100	Q13 I would like a reporting and action mechanism for parties and noise complaints/concerns for homes that have consistent parties leading to unacceptable disturbances.	1/19/2017 7:40 PM
101	Q13 Landscaping is terrible - do they even work 4 times a month.	1/19/2017 7:36 PM
102	Q13 Yes, Enforce protective covenants is very important.	1/19/2017 7:35 PM
103	Q13 Neighbor has an unkept palm tree that needs to be trimmed. It keeps losing dead branches and they fall in my pool. Also, Too many HOA members have their dogs off leashes.	1/19/2017 7:16 PM
104	Q13 Music- TV's to loud. Lack of enforcement. Better Security with more duties.	1/19/2017 7:10 PM
105	Q13 I like to recommend to put mail blue box, because it is to far to go to take the mail to the end with the mail man.	1/19/2017 7:07 PM
106	Q13 given the age of the homes I think the community is maintained well. I have not had any major issues since I've lived here.	1/19/2017 7:03 PM
107	Q13 Since police really won't/can't do anything, maybe the Board/HOA can intercede with "gentle reminders" to people who are chronic noise polluters(dogs barking, loud parties at the late time. Etc.	1/19/2017 6:57 PM
108	Q13 Please increase security.	1/19/2017 6:50 PM
109	Q13 calls to HOA ALWAYS and I mean always falls to voicemail.	1/19/2017 6:49 PM
110	Q12 only if safety owners /occupied issues improve. Q13 Please realize without a family feel and safety all the other issues do not matter. Please add a walking club so I feel safe to walk. I no longer feel safe (at) home. Drought free/low or no maintenance and trim or cut down trees. Drought makes them dangerous	1/19/2017 6:37 PM
111	Q13 perimeter theme fence replacement should be paid for out of the HOA fund not by the property owner!	1/19/2017 6:24 PM

Creekside East Survey Results

112	Q13 Landscape quality has declined it seems like Creekside East is neglected and given lowest landscaping priority. We need more trash cans along the trails.	1/19/2017 6:18 PM
113	Q13 Would be great if there are some social events/activities per street.	1/19/2017 1:37 PM
114	Q13 add new fences like the west side	1/19/2017 1:29 PM
115	Q13 Yes, we should have term limits for Board Members. Replace current security company with the better one or eliminate the security guard all together. They are just draining our money not doing any good for us. It's only making board members & security company rich.	1/19/2017 1:26 PM
116	We'd really like to see a clubhouse & block wall for theme fencing in the community. I'd be fine seeing my dues go up a little for a clubhouse, but I feel new theme fencing should be the responsibility of those with theme fencing on their property.	1/19/2017 1:15 PM
117	So many dogs in neighbor which bark all day & night & cats which goes over the place in front and back yard & which we have clean it up	1/19/2017 12:59 PM