




CREEKSIDE CONNECTION

Email: creeksideinfo@nextstepcommunities.com

NOVEMBER 2023 BOARD MEETING HIGHLIGHTS

The Creekside Community Master Association Board meeting was held on November 8, 2023, at 6:00 PM at the Tennis Courts. The Board approved and adopted Committee Charters. The Social Committee advised they will be hosting a Christmas Light Decoration contest. Annual Tree Trimming and Removals have started with Brightview Landscape. Homeowner Forum was held. Executive Session was held immediately following the General Session and appropriate actions were taken. The next Board meeting will be held on December 13, 2023, via zoom at 6:00 PM.

Light Up the Holidays: Christmas Light Contest



As we usher in the festive season, it's time to bring joy and warmth to Creekside Village East! Let's illuminate the community with creativity, spreading holiday cheer, and make this season one to remember. Unleash your creativity and transform your home with dazzling Christmas lights and decorations. Whether you go for a classic theme or opt for a whimsical winter wonderland, let your imagination run wild! The contest is not just about festive decorations; it's about coming together as a community to celebrate the joy of the season. Your creative efforts will not only brighten the streets but also bring smiles to the faces of your neighbors. Please prioritize safety when setting up your decorations. Avoid obstructing walkways or creating any hazards for pedestrians. In addition, we ask to please be mindful of noise levels and the timing of your lights. Let's ensure everyone can enjoy a peaceful holiday season.

Judging will take place on December 15, 2023, between 6 PM – 9PM. There will be a 1st, 2nd, and 3rd place prize winners. Winners will be announced on December 16, 2023! So, let the decorating begin! Light up the holidays for Creekside Village East, and let's make this Christmas unforgettable.



December 2023 Edition



CALENDAR

13th – Board Meeting

IMPORTANT ASSOCIATION CONTACTS

For life-threatening emergencies call 911.

MANAGEMENT

Next Step Community Management
3200 Guasti Road, Suite 100
Ontario, CA 91761
Creeksideinfo@nextstepcommunities.com
800-562-3885

Report all Association issues by filling out the report form on the AppFolio > Shared Documents

For issues requiring immediate attention, call 800-562-3885 24 hours a day.

Safeguard on Demand (Patrol)

714-650-7193

Police Non-Emergency

909-395-2001

Police Emergency

911

Fire Department Non-Emergency

909-983-5911

Animal Control

909-623-9777

Ontario Code Enforcement/Vehicle Violations

<https://report.ontarioca.gov/>.

909-395-2278

Abandoned Shopping Carts

800-252-4613

Report all graffiti on HOA property to Management with location and pictures if possible.

MEMBERSHIP LIST

The Association is required to send out a membership list upon a valid request from a member. This list includes the member's name, address and contact information. You may opt out of your information being shared by sending your request in writing. Your request may be made via email or regular mail but must be made in writing. To opt out, please email or mail Management at the contact information above.



CREEKSIDE VILLAGE EAST COMMUNITY NEWS

The ABC Market and Creek View PTO Presents: **Winter Market**

We are thrilled to announce the much-anticipated Creek View Winter Market hosted by the ABC Market and Creek View PTO, a festive gathering to celebrate the spirit of the season. Mark your calendars for Saturday, December 2, as Creek View transforms into a winter wonderland, offering a delightful array of local crafts, treats, and holiday festivities for the entire community to enjoy. There will be fifty (50) plus vendors to shop from, home goods, Food, Sweets, 50/50 raffle, and so much more! Please stop by between the hours of 11 AM – 4 PM located at 3742 E. Lytle Creek Loop, Ontario, CA 91761.



City of Ontario – Workshop

Exciting opportunities await as we invite you to participate in a City Workshop specially crafted for the homeowner's association for Creekside Village East and Creekside West scheduled for Wednesday, December 6, 2023. This workshop is designed to empower the community with valuable insights and resources that can contribute to the continued growth and harmony within the association. Discover the various resources and support offered by the city that can enhance the quality of the association and gain insights into local regulations and zoning guidelines that will directly impact the homeowner's association. This will be an interactive session where homeowners can pose questions to city representatives and discuss specific concerns or topics relevant to the association. This workshop is an excellent opportunity to strengthen the community and make a positive impact. Please be on the lookout for more information soon to come! We look forward to everyone's participation in this empowering event.

Fact or Fiction

We would like to clarify the scope of responsibilities for our dedicated patrol services. We believe that understanding the patrol's focus areas is essential for fostering a safe and secure community environment. As you reside in the Creekside Community Master Association, it should be noted that Safeguard on Demand is designated to monitor and patrol the common areas within the association. This includes the pool facilities, the rose garden walkway, the volleyball court, the tennis court, and overseeing the recreational spaces to create a secure environment. Safeguard on Demand is not responsible to patrol the sub association's such as Oak Creek, Country Oaks, and Papillon as those associations are separate from the master association. If you live in the sub association, please further contact your management company, Vintage Management, for any security concerns you may have.

NEXT STEP COMMUNITY MANAGEMENT

Creekside Village East was established in 1984 as a planned community with guiding rules and regulations to maintain the appearance of the community. Upon purchasing your property, a copy of the CC&Rs should have been provided to you. In an effort to promote compliance of the CC&Rs, the Creekside East Board of Directors approved a revision to the violation process during the December 2014 HOA board meeting.

Violations can include but are not limited to; changes to the resident's architectural structure (done without approval, incomplete project, & substandard work), property maintenance, nuisance issues, unsightly items such as refuse containers/trash cans being left out except on Thursdays or Fridays, temporary structures, parking such as inoperable vehicles located on the property lot, and structural maintenance of the property within Creekside Village East.

Violation letters are sent out once a month.

If you have received a violation letter, please note that you are given time to contest the violation, progress on the violation, or resolve the violation. If fines assess for property violations that are resolved in a timely manner, they may be waived with approval from the Board of Directors through a written correspondence via email or USPS.

Although, management will enforce the rules and regulations of the association, it is the homeowner's responsibility to maintain them. Creekside Village East needs the support of homeowners to make sure properties are well maintained, structurally sound and aesthetically pleasing.

If you do not have a copy of the CC&Rs or the violation process of the association, please visit [AppFolio>Shared Documents](#) as they are available for your reference online.