



# CREEKSIDE CONNECTION

Email: [creeksideinfo@nextstepcommunities.com](mailto:creeksideinfo@nextstepcommunities.com)

## SEPTEMBER 2023 BOARD MEETING HIGHLIGHTS

The Creekside Community Master Association Board meeting was held on September 13, 2023, at 6:00 PM at the Creekview Elementary School. Immediately after the meeting was called to order, the elected candidates were formally appointed to the Board of Directors.

The Board reviewed architectural applications that have been submitted for approval and were pending since the last board meeting. Six (6) Architectural Applications were approved.

The Board approved (2) two maintenance proposals: pool #3 spa filter replacement and pool #1 and pool #2 perimeter wrought iron fencing repairs/replacement.

Homeowner Forum was held.

Executive Session was held immediately following the General Session and appropriate actions were taken.

The next Board meeting will be held on October 11, 2023, at the Tennis Courts at 6:00 PM.

## MEET THE BOARD OF DIRECTORS



The Board of Directors play a significant role in guiding the association's direction and ensuring its long-term success. Each board member has a fiduciary duty to act in the best interests of the association while acting in compliance with the associations governing documents. On September 13, 2023, the following members were appointed to serve on the Board of Directors.

**President – Michael Barret.**

**Vice President – Jim Dauser**

**Secretary – Danielle Lowe**

**Treasurer – Scott Kissinger**

**Director – Eric Callender**

**Director – Daniel Garcia**

**Director – Isaac Molen**

### Message from the New Board of Directors

Thank you to the previous board for all your years of service.

We'd also like to thank all homeowners that voted and supported the electoral process. We're all neighbors and the new board plans to strengthen the bond between us. We are here to represent the homeowners and encourage all homeowners to attend future board meetings in order to get to know your new board, provide feedback and get involved.

It will take some time for the new board members to get up to speed, but rest assured, we're all willing to do the hard work to ensure the success of Creekside East.

October 2023 Edition



## CALENDAR

11th – Board Meeting

## IMPORTANT ASSOCIATION CONTACTS

For life-threatening emergencies call 911.

### MANAGEMENT

Next Step Community Management

3200 Guasti Road, Suite 100

Ontario, CA 91761

[Creeksideinfo@nextstepcommunities.com](mailto:Creeksideinfo@nextstepcommunities.com)

800-562-3885

Report all Association issues by filling out the report form on the Website.

For issues requiring immediate attention, call 800-562-3885 24 hours a day.

### Police Non-Emergency

909-395-2001

### Police Emergency

911

### Fire Department Non-Emergency

909-983-5911

### Animal Control

909-623-9777

### Ontario Code Enforcement/Vehicle Violations

<https://report.ontarioca.gov/>.

909-395-2278

### Abandoned Shopping Carts

800-252-4613

Report all graffiti on HOA property to Management with location and pictures if possible.

### MEMBERSHIP LIST

The Association is required to send out a membership list upon a valid request from a member. This list includes the member's name, address and contact information. You may opt out of your information being shared by sending your request in writing. Your request may be made via email or regular mail but must be made in writing. To opt out, please email or mail Management at the contact information above.



# CREEKSIDE VILLAGE EAST COMMUNITY NEWS



Radar Protection Patrol has resigned from servicing the community on August 15, 2023, and will be effective immediately as of September 16, 2023. The Board of Directors are actively working on selecting the right security patrol provider that will fit the community's needs as security patrol plays a crucial role in maintaining the safety and security of a community, and finding the right patrol provider is essential. During this time, reporting suspicious activity is an important step in helping to maintain safety and security in the community. If you observe anything unusual, potentially dangerous, or suspicious, it's essential to report it to the appropriate authorities.

For life threatening emergencies, please call 911. For Non-emergencies, please call 909-395-2001.

## Thank You Social Committee!!

On September 16, 2023, the Social Committee hosted Movie in the Park which turned out to be a successful event! Events like these can be a fantastic way to bring communities together, provide entertainment, and create enjoyable experiences for the residents. Thank you, Brenda Whitley for your help in organizing events for the community! You are appreciated for everything you do.



## Interested in Joining a Committee?

Committees are the backbone of many successful community associations. When managed correctly, they provide an important voice and opportunity to contribute to residents, create a conduit to leadership positions, and benefit association operations by tackling short- and long-term tasks.

Committees can advise and assist the board in conducting association operations, including architectural review, covenants enforcement, communications, maintenance, safety, recreational and social events, finances, and elections. When they have their own unique responsibilities, committees take the pressure off the board, allowing it to focus on high-priority items and ensure the community functions properly and efficiently.

If you wish to be a part of the one of the associations committees (architectural, landscape, or social committee) please email management with your interest at [creeksideinfo@nextstepcommunities.com](mailto:creeksideinfo@nextstepcommunities.com).

get involved.  
join a committee.

## City of Ontario: Drought Updates

The City of Ontario is currently in the Voluntary Stage of Water Conservation Plan. The City of Ontario is not in a drought; However, the city does ask to be mindful of water use. Please visit the link for more information.

<https://www.ontarioca.gov/ontariowaterwise/droughtupdates>

## NEXT STEP COMMUNITY MANAGEMENT

If you are using a BillPay feature to make HOA payments, we ask that you please ensure the correct information is labelled on the check. In the memo line, the account number should be referenced so the payment can be processed to the appropriate account . The account number can be found on the statement. If you are unable to locate the account number, please contact management. All payments should always be made out to the association as shown below:

Creekside Community Master  
Association C/O Next Step  
Communities

If you pay by a physical check, please note, checks can be mailed to the following addresses:

PO Box 95036  
Las Vegas, NV 89193

Or,

3200 Guasti Road, Suite 100  
Ontario, CA 9176

Please make sure that if you signed up with Alliance Bank portal for eChecks any AppFolio payments you may have set up are deleted. Management has no way to turn the payments off on our end.

