



CREEKSIDE CONNECTION

Website: www.Creeksideeast.com

Email: creeksideinfo@nextstepcommunities.com

Happy Father's Day to all the Creekside Dads!!

MAY 2023 BOARD MEETING HIGHLIGHTS

The Creekside Community Master Association Board meeting was held on May 10, 2023 at 6:00 PM at the Creekview Elementary School.

General Session began at 6:04 PM.

The Board discussed and approved to add no gate additions to themed fencing standards.

The Board will be meeting with members of the YMCA to discuss implementation of activities for kids within the community.

A landscape proposal was approved to plant trees on the slope on McCloud. The Board approved a code of ethics. Signed copies will be kept on file moving forward.

Homeowner Forum was held.

Executive Session was held immediately following the General Session and appropriate actions were taken.

The next Board meeting will be held on June 14, 2023 at the Tennis Courts.

Association Education

Association Living: What is a Reserve Study?

A large part of preparing the Association's budget includes calculating how much money the association must set aside each year for reserve components, so the Association has the needed funds when the time comes for tennis court resurfacing or the roof on the bathrooms needs replacement (just to name a few). To make sure expenditures are estimated as accurately as possible, we work closely with a certified reserve specialist to identify and calculate the reserve expenditures on a yearly basis.

The reserve specialist prepares an annual report that provides the board with guidance on how to keep our association's reserve components from deteriorating faster than the financial burden increases. Each component is given a remaining useful life, and when the life expectancy is up, it is time for the components to be repaired/replaced.

From the reserve report, the analyst will make a recommendation on how much money should be transferred to the reserve account, along with the recommendations for the upcoming year for recommended repair and/or replacements. These repairs/replacements are addressed by the Board throughout the year and necessary repairs/replacements should be addressed.

Funds from the reserve account are only permitted to be spent on Reserve Items. To know whether or not an item is a reserve expense, it will be listed on the reserve study. If an item is not listed on the reserve study it may be added, however, additions/modifications to the community that are not listed on the Reserve Study will likely be considered a capital improvement and may require a vote of the membership to move forward with the addition.

A properly funded Reserve Account and maintaining components in line with the reserve study will assist in maintaining reserve components before they deteriorate and cost more than the anticipated amount.



JUNE 2023 EDITION

CALENDAR

14th – Flag Day

14th – Board Meeting Day

18th – Father's Day

19th – Juneteenth

21st – Summer Begins

IMPORTANT ASSOCIATION CONTACTS

For life-threatening emergencies call 911.

MANAGEMENT

Next Step Community Management
3200 Guasti Road, Suite 100
Ontario, CA 91761

Creeksideinfo@nextstepcommunities.com

800-562-3885

Report all Association issues by filling out the report form on the Website.

For issues requiring immediate attention, call 800-562-3885 24 hours a day.

Police Non-Emergency

909-395-2001

Radar Patrol

909-781-2100

Report any current safety issues to patrol by calling their number at any time. If there are employee issues with patrol, please contact Management.

Fire Department Non-Emergency

909-983-5911

Animal Control

909-623-9777



Ontario Code Enforcement/Vehicle Violations

<https://report.ontarioca.gov/>

909-395-2278

Abandoned Shopping Carts

800-252-4613

Report all graffiti on HOA property to Management with location and pictures if possible.

MEMBERSHIP LIST

The Association is required to send out a membership list upon a valid request from a member. This list includes the member's name, address and contact information. You may opt out of your information being shared by sending your request in writing. Your request may be made via email or regular mail, but must be made in writing. To opt out, please email or mail Management at the contact information above.

CREEKSIDE VILLAGE EAST COMMUNITY NEWS

CREEKSIDE EAST POOLS

As summer is upon us, the time has come to enjoy the pools. Unfortunately, pool monitoring is a service that is no longer being offered by many patrol companies, most often due to lack of labor availability and extreme costs. The Creekside East pools will not have a stationary monitor this season. Instead, the pools will be added to the patrol post orders and the regular guard on duty will be including the pools in regular rounds.

While visiting the pool area, residents are required to abide by the rules as stated below. If there are any issues, they need to be immediately reported to patrol by contacting them at 909-781-2100. Any issues of a criminal nature must be reported to the police immediately through 911.

Homeowners are responsible for family members, minors, guests, renters and/or lessees. Use of facility is at your own risk. NO LIFEGUARD ON DUTY. Pool/Spa hours are from 6:00 AM to 10:00 PM and a Common Area ID Card is required to access pool/spa areas. Homeowners are responsible for family members, minors, guests, renters and/or lessees. Use of facility is at your own risk. NO LIFEGUARD ON DUTY.

Pool/spa hours are from 6:00 A.M. – 10:00 P.M. and a Common Area ID Card is required to access pool/spa areas. During the hours that the pool/spa are monitored, residents and their guests are required to sign in. Residents are allowed only four (4) guests per household while using the pool/spa/tennis court. Gates must be kept closed and locked at all times. Guests must be accompanied by an adult resident/homeowner at all times.

POOL AND SPA RULES

- **SWIMWEAR MUST BE WORN.** No foreign objects, hairpins, metal clips, cut-off jeans with loose threads are allowed in pool/spa areas, since they plug the drains and filters. For the same reason, long hair must be held by a rubber band.
- All minors under the age of 16 must be accompanied by a responsible adult (18 years or older) while in the pool, spa and pool area.
- No children under the age of 14 are allowed in the spa without a responsible ADULT (18 years of older) while in the pool, spa and pool area.
- No children under the age of 14 are allowed in the spa without a responsible ADULT (18 years of older).
- NO PETS, except service animals as defined in the American's with Disability Act or an assistance animal as defined under the Fair Housing Act will be allowed in recreation area.
- No boogie boards, skates, bikes, big wheels or skateboards.
- No glass objects of any kind will be allowed in the recreation area.
- No illegal substances or alcohol will be allowed in the recreation areas.
- No cooking, loud music, unruly conduct, running, horseplay, "cannonballs", running jumps or diving allowed.
- DO NOT remove pool furniture from pool area.
- Equipment areas are off limits except to authorized personnel, including electrical outlets.
- NO personal items are to be left in the recreation areas.
- Use of spa by pregnant women is NOT recommended by the Association.
- Keep area clean at all times and dispose of any trash.
- NO smoking of any substance allowed in pool/spa/tennis court areas.



Architectural Applications

Don't forget any significant change to the outside of your home in the front or rear yard requires architectural approval from the architectural committee.

What is a significant change?

Any change that modifies the look of your home, adds permanent items, changes the color of the existing aesthetic, etc...

To download an architectural application, please visit the website www.Creeksideeast.com, fill it out and turn it in to Management when complete. The more information on the application, the quicker the application will be processed.

Payments

Next Step offers a wide variety of ways to make your assessment payments. The easiest/quickest way to pay assessments is to set them up through the Appfolio portal. You may pay electronically with a check, set up one-time payments or recurring payments. You may also pay with a credit card, however additional charges apply to credit cards.

You may also mail in a check or drop off a check at the office. Please remember if you are paying by check, make sure you place your account number in the memo portion of the check. Checks are processed automatically and if there is not an identifying account number, they are sent back to the office for manual processing. This may create a delay in posting payments on your account.